# Exhibit 41

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October 6, 2004

1	HIGHLY CONFIDENTIAL - ATTORNEYS' EYES ONLY	Page 1
2	IN THE UNITED STATES DISTRICT COURT	
3	FOR THE DISTRICT OF MASSACHUSETTS	
4	In Re: PHARMACEUTICAL )	
5	INDUSTRY AVERAGE WHOLESALE ) PRICE LITIGATION )	
6	THIS DOCUMENT RELATES TO )	
7	ALL ACTIONS )	
8		
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11		
12	October 6, 2004	
13	12:23 p.m.	
14		
15	Deposition of CHRISTOPHER EDDY,	
16	held at the offices of Morgan, Lewis &	
17	Bockius LLP, 101 Park Avenue, New York, New	
18	York, pursuant to subpoena, before Cary N.	
19	Bigelow, RPR, a Notary Public of the State	
20	of New York.	•
21	EXTRIBUTE	
22		

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	Page 2		Page 4
1	APPEARANCES:	1	I N D E X
2	HOFFMAN & FDELCON	2	WITNESS EXAMINATION BY PAGE
3	HOFFMAN & EDELSON	3	CHRISTOPHER EDDY MR. EVERETT 6, 150
4	Attorneys for Plaintiffs	4	MR. HOFFMAN 134, 152
5	45 West Court Street	5	EXHIBITS
6	Doylestown, Pennsylvania 18901	6	EDDY DEPOSITION FOR ID.
7	BY: ALLAN HOFFMAN, ESQ.	7	
8	(via telephone)	8	Exhibit Eddy 001, two-page 27
9		9	list of deposition subjects
10	MORGAN, LEWIS & BOCKIUS, LLP	10	Exhibit Eddy 002, documents 59
11	Attorneys for Pfizer Inc.	11	bearing production Nos. EMP 0005669
12	1111 Pennsylvania Avenue, N.W.	12	through EMP 0005682
13	Washington, D.C. 20004	13	Exhibit Eddy 003, documents 87
14	BY: J. CLAYTON EVERETT, JR., ESQ.	14	bearing production Nos. EMP 0013651
15		15	through EMP 0013657
16	KELLEY DRYE & WARREN LLP	16	Exhibit Eddy 004, documents 107
17	Attorneys for Dey, L.P.	17	bearing production Nos. E 28250
18	101 Park Avenue	18	through E 28261
19	New York, New York 10178	19	
20	BY: CHRISTINE SCHESSLER, ESQ.	20	
21	(via telephone)	21	
22		22	
		<del> </del>	
١.	Page 3		Page 5
1	APPEARANCES:	1	
2	CHOOK HARRY & BARRALLE	2	IT IS HEREBY STIPULATED AND AGREED,
3	SHOOK HARDY & BACON LLP	3	by and between the attorneys for the
4	Attorneys for Aventis Pharmaceuticals, Inc.	4	respective parties herein, that filing and
5	1200 Main Street	5	sealing be and the same are hereby waived.
6	Kansas City, Missouri 64105	6	IT IS FURTHER STIPULATED AND AGREED
7	BY: CHRISTINE SCHESSLER, ESQ.	7	that all objections, except as to the form
8	(via telephone)	8	of the question, shall be reserved to the
9	LOUIS L DENIZA DOS	9	time of the trial.
10	LOUIS L. BENZA, ESQ.	10	IT IS FURTHER STIPULATED AND AGREED
11	Empire Blue Cross Blue Shield	11	that the within deposition may be sworn to
12	15 Metrotech Center, 6th Floor	12	and signed before any officer authorized to
13	Brooklyn, New York 11201	13	administer an oath, with the same force and
14		14	effect as if signed and sworn to before the
15		15	Court.
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litigation. Obviously, Mr. Eddy will

testify today as to his knowledge with

But we may certainly deal with some

regard to the issues in this litigation.

issues that were dealt with in the previous

MR. BENZA: Correct.

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		OIN, IN	11
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Page 6 CHRISTOPHER EDDY, called as a witness, having been duly sworn by a Notary Public, was examined and testified as follows: EXAMINATION BY MR. EVERETT: Q. Good afternoon, Mr. Eddy. My name is Clay Everett, I am representing Pfizer, Inc. in the average wholesale price litigation. Would you please state your name and current title for the record. A. My name is Christopher Eddy, regional manager for provider relations and contracting for the upstate and mid-Hudson region. MR. BENZA: Before we go any further, I just want to designate at this point the testimony Mr. Eddy gives as highly confidential as permitted by the court's protective order. MR. EVERETT: Okay. Q. Mr. Eddy, have you been deposed before?	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	litigation.  Let me ask you this: What did you do to prepare for your deposition today?  A. I have mainly seen the subpoena and the complaint and I have spoken with my counsel.  Q. When did you speak to your counsel about this deposition?  A. Three, four days ago we talked on it.  Q. For how long did you talk?  A. Approximately an hour.  Q. What did you do to prepare for your deposition in the TAP litigation?  A. Again, I looked at the complaint and subpoena and I spoke with counsel.  Q. Did you speak with the same counsel?  A. I also spoke with another lawyer that was representing us.  Q. Have you spoken to plaintiffs' counsel in the average wholesale price litigation?  A. Plaintiffs in what term, can I ask?  Q. That's a fair question.  In the litigation there are plaintiffs
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	A. Yes, I have. Q. When? A. Approximately two weeks ago. Q. In what context? A. Regarding the TAP litigation. Q. What in general was the substance of your testimony in the deposition two weeks ago? MR. BENZA: Objection. The grounds for the objection is the testimony in the TAP litigation was deemed, it was stipulated as confidential by the parties, by both the plaintiffs and the defendants.  MR. EVERETT: Okay. And I don't want to get into issues of confidentiality or protective order issues with the TAP	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16	who are pursuing claims for damages against defendants and the defendants in this case are pharmaceutical manufacturers.  The plaintiffs in the average wholesale price litigation are for the most part health and welfare benefit funds and public interest groups and they are represented by a variety of lawyers.  A. As far as I know, I haven't spoken to any counsel representing those parties.  Q. Other than your counsel, have you spoken to anyone to prepare yourself for this deposition?  A. No, I have not.  Q. As you have been deposed before, we probably don't need to go through all of the

3 (Pages 6 to 9)

issues associated with the depositions or the

ground rules, but I will just run through them

You understand you are under oath

quickly just to be clear.

Yes, I do.

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today?

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Page 10 Page 12 1 You understand everything you say, 1 went back to school part time and I received a 2 it's just like as if you were in a courtroom. 2 four-year degree in computer information systems 3 and everything you say must be true and is from Empire State College. 3 4 subject to potential prosecution for perjury. 4 Q. After you completed your last degree, 5 Because there is a court reporter 5 did you go to work? 6 present today it is important that you answer 6 A. I was actually working during that 7 all my questions orally, the reporter cannot 7 time frame. 8 take down nods of the head or shakes of the 8 Q. Where were you working during that 9 head. 9 time frame? 10 A. I understand. 10 A. Empire Blue Cross. 11 It is important you wait until I 11 Q. What was your position at that time? finish my question before you answer. 12 12 It would have been in provider 13 Will you do that? 13 relations, I would have been a provider 14 Α. Yes. 14 relations coordinator. 15 Q. And I will wait until you finish your 15 Q. What were your duties as a provider 16 answer before I ask another question. 16 relations coordinator? 17 Thank you. 17 A. I was responsible to identify 18 Q. Let me know if you need to take a 18 providers for recruitment for our provider 19 break at any time in the deposition. As long as 19 network. Once those providers were recruited, I there is not a question pending, I am happy to 20 20 worked with their staffs to educate them on our 21 do that. 21 products and the different guidelines they 22 A. Sure. 22 needed to follow, I worked with them if they had Page 11 Page 13 1 And also let me know if you don't 1 any problem resolution. 2 understand the question that I ask. 2 Q. What do you mean by problem 3 Α. Okav. 3 resolution? 4 Do you understand you are here today 4 A. If they questioned the processing of a 5 to testify on behalf of Empire Blue Cross Blue 5 claim, the claim denied, they didn't know the 6 Shield? 6 reason why, I would assist them with that. 7 A. Yes, I do. 7 How long did you hold the position as 8 When I ask you questions and use the 8 provider relations coordinator? term "you" I will be referring to Empire Blue 9 9 Approximately three years. 10 Cross Blue Shield unless I indicate otherwise, 10 That would take us to what date, Q. 11 all right? 11 approximately? 12 A. Yes. 12 Into '96, sometime in 1996. Α. 13 Other than the deposition you gave in 13 What position did you assume at that Q. the TAP litigation a couple of weeks ago, have 14 14 time? you been deposed at any other time? 15 15 At that time I was promoted to a No, I have not. 16 Α. 16 senior provider relations coordinator. 17 Mr. Eddy, would you run through your 17 Q. How did your duties vary? education for me after high school. 18 18 A. I maintained the same responsibilities I have a two-year degree from State 19 19 as the coordinator, I assumed responsibilities 20 University of New York at Cobleskill, that was 20 to lead seminars for providers in different 21 obtained in 1987 in computer science. areas. In addition to that, I assisted my 21 22 After that, while I was working, I supervisor at that time and attended meetings on 22

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her behalf if she wasn't able to.

- Q. What sort of meetings would you attend on behalf of your supervisor?
- A. Going way back, so I would have to say at the time, most likely it was credentialing, attendance at credentialing meetings, and other than that -- I definitely remember credentialing.
- Q. What do you mean by providers in the context of your work as provider relations coordinator?
- A. Providers are the physicians that make up our network or allied providers as you would call them, that would be your podiatrists, your physical therapists some medical providers is mainly what we serviced in our department.
- Q. During this time period, did you have any duties relating to pharmaceutical products?
  - A. No, I did not.
- 19 Q. How long did you hold the position of 20 senior provider relations coordinator?
  - A. Approximately seven years.
  - Q. Until approximately 2003?

- Q. How are the duties of the provider relations associate different than the provider relations coordinators?
- A. The associate is actually an internal position, they assist the staff if they have questions or they are working with doctors. The coordinators travel, on a weekly basis they are outside of the office two or three days a week, so the internal person helps them get their work done. In essence, that's what the position does.
- Q. Do the six provider relations coordinators have duties different than the duties you had as provider relations coordinator?
- A. It is pretty much identical. I mean, as time has changed, we have picked up a little different responsibilities now.
- Q. Are you involved at all in contracting with providers?
- A. In what terms are you looking at contracting?

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- A. Actually until January of this year, 2004.
- Q. What position did you assume at that time?
- A. At that time I took the position as regional manager for provider relations upstate.
  - Q. How did your duties change?
- A. The biggest change I had at that point was I became responsible for a staff of seven employees and having to work with them and help them out in their areas.
- Q. Other than the duties that you had performed as provider relations coordinator, what other duties are performed by the staff of seven employees over whom you now have supervisory responsibility?
- A. I have six coordinators. Of the six, one of them is a senior provider relations coordinator. They are all responsible for territory in the upstate mid-Hudson region and I have one internal representative which is a provider relations associate.

Q. Any terms at all.

- A. Recruiting, that type of contracting, yes, we go out and recruit with the physicians and we would supply them with an agreement if they would like to participate.
  - Q. What do you do to recruit physicians?
- A. Mostly right now the recruitment is based on network need, if we do not have a provider in a particular specialty, or we are mainly getting providers that call us up asking to participate.
- Q. How do you determine if you have a network need for a particular type of provider?
- A. What we look at to determine the network need is, say you have a particular county and there are no providers participating in a certain specialty and New York State indicates that there are providers available, we will try to identify those providers and see if they are interested in participating with our products.
  - Q. What do you do to interest providers

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Page 18 Page 20 1 in your products? Q. Other than those discussions, do you 1 2 We mainly have a little information 2 have any responsibilities other than those --3 that we go out, just telling them the different 3 MR. EVERETT: Strike that. 4 products that we offer and what would be their 4 Other than those discussions with 5 responsibilities in our network if they joined 5 providers in the context of recruiting them to 6 those programs and we kind of go out and talk the Empire network, do you have any 6 7 with them about that, listen to what their 7 responsibilities related to pharmaceutical 8 questions are. 8 products? 9 If physicians are interested in 9 Α. No, I do not. joining your network, how do you get them to 10 10 Let's talk about Empire, the corporate Q. 11 join? 11 entity, a little bit. 12 If they are interested we give them an 12 Empire is a managed care organization; 13 application -- I should say, excuse me, it's an 13 is that correct? 14 agreement, and a cover sheet and the providers 14 MR. BENZA: Objection to the extent would complete those two documents and return 15 15 that calls for a legal conclusion. 16 them back to their coordinator. 16 It has a varied, a variable amount of 17 Do you negotiate with providers about 17 products, some of which are managed care any terms of the agreement that will govern 18 18 programs. 19 their relationship to Empire? 19 Q. What types of products does Empire 20 The physician managed care and the PPO 20 offer? 21 agreements are non-negotiable, the wording in We offer an HMO product or an HMO 21 Α. 22 those contracts. 22 network, I should say, with products available Page 19 Page 21 So Empire uses standard contracts for 1 1 within that network. One of such products is 2 all of its network providers? 2 what we call our direct HMO. 3 Yes. Α. 3 Would you like specifics on that or 4 Are the fees for provider network set Q. 4 just the names? 5 out in those contracts? 5 Q. Let's run through the names first. 6 Without actually looking at the 6 Plain HMO, Direct Pay HMO, Child contract right now, I do not -- they are not 7 7 Health Plus and Healthy New York. 8 mentioned directly, it just references Empire's 8 Does Empire offer any non-HMO 9 managed care fee schedule. 9 products? 10 Q. Do you discuss the fees paid to 10 A. I just wanted to add one more to that. providers with providers when recruiting them to 11 11 There is a senior plan. I'm sorry, I the Empire network? 12 12 forgot that one. 13 If the provider asks for that 13 Go ahead. 14 information. 14 Q. Does Empire offer any non-HMO 15 In your experience, do providers 15 products? generally ask for information about the fees 16 16 A. Yes, we do. that will be paid by Empire? 17 **17** What are those products? 18 Α. Yes. 18 Preferred provider organization, which 19 Do providers ever ask about fees that is a PPO, exclusive provider organization, which Q. 19 20 will be paid by Empire for drugs dispensed in 20 is an EPO. 21 their offices? 21 · Q. How do the HMO products differ from 22 We do on occasion get questions. 22 the PPO products?

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- A. Usually the HMO network is a smaller subset of physicians that are available for the members to see. Depending on which product the member has, they have responsibility to get a referral from their primary care physician for any services through a specialist. Some products do not have referral, do not require referrals.
- Q. How does the exclusive provider organization differ from the HMO product?
- A. The exclusive provider organization, the member can see any provider in our PPO network, as we call it, any participating provider for coverage services without a referral, they can self-refer. If they decide to see a doctor or provider that does not participate, the member is going to be responsible for the charges.
- Q. Do all of the products offered by Empire Blue Cross and Blue Shield provide coverage for pharmaceutical companies?
  - A. I can't answer that because I don't

1 benefit available.

- Q. Does Empire have standard copays and coinsurance for pharmaceutical products?
  - A. I couldn't answer that for you.
- Q. Geographically, where does Empire operate?
- A. We have 28 counties in New York that we operate in as well as operating as Well Choice in New Jersey.
- Q. Does Well Choice offer different products than Empire New York?
- A. They offer similar products. There may be a few products that are specific to New York State that they don't offer down there.
  - Q. What are Empire's competitors?
- A. It probably will depend on which area you are looking at. In my upstate region my competitors are MVP, which is Mohawk Valley Health Plan, as well as Capital District Physicians Health Plan.

As you come down here to New York City that changes differently because there are

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- work on the pharmaceutical side of it, so that would be specific to those groups when they purchase from us.
- Q. What do you mean by groups when they purchase from us?
- A. Well, most of these products, when you look at them, are usually bought by employer practices, employer groups, and those groups can choose their benefits, those groups decide whether they want pharmacy benefits or not and we have no part of that decision, it's the employer groups.
- Q. For those products that do offer pharmacy benefits, are groups that purchase those products able to negotiate for the different copays and coinsurance to be paid by their beneficiaries for those products?
- A. I don't work with the groups in selling it, so I couldn't tell you what the groups choose, how they choose it, but the identification card that the member has indicates their copayment amounts if they have a

Page 25 different groups down here. You probably have Oxford, Aetna U.S. Healthcare, GHI. Those are just some of the competitors.

- Q. How do you know those companies are competitors of Empire?
- A. They offer products in the same market that we offer products in and via commercials on TV or newspaper articles you see their names.
- Q. What are the facets of competition between Empire and those competitors?
- A. They are probably -- all of the insurance companies are looking for consumers for their products.
- Q. What does Empire do to attract consumers for its products?
- A. The best way probably would be able to have competitive prices with premiums.
- Q. To offer competitive prices for premiums, is it important for Empire to keep its costs of doing business low?
- A. Based on my knowledge, I would say yes, but I don't know for the company as a

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Page 26 1 whole. 2 Is it important to Empire's Q. 3 competition with its competitors to have a large 4 network of providers available to beneficiaries 5 of Empire? 6 A. The size of the network isn't always 7 the best to drive that. 8 Do you believe competition is mainly 9 in terms of the price? 10 A. It's probably the main part of it. 11 Q. How is Empire organized internally? Are there different divisions of Empire? 12 13 Yes, there are. Α. What division do you work for? 14 O. 15 I'm in operations. A. 16 Other than operations, what other Q. 17 divisions or groups are there? It would be easier if I had an 18 organization chart to show you all that. I am 19 trying to think offhand. 20 Just briefly, there's probably a 21 finance and sales or marketing, I should say. 22 Page 27 1 Q.

list of deposition subjects, marked for identification, as of this date.)

This is a list of deposition subjects. Just so you know, it's a two-sided document and all of the documents I will give you today are two-sided.

Take a minute and take a look at that. Mr. Eddy, have you seen Deposition Exhibit 1 before?

- A. Yes, I have.
- Do you understand that you are here today to testify regarding some of the subjects that are identified in Deposition Exhibit 1?
  - A. Yes.
- Which subjects are you prepared to Q. testify about today?
- I can speak specifically regarding questions on the provider side, medical providers.
- Q. Are you the person at Empire that's most knowledgeable about the subjects that are identified in Deposition Exhibit 1 on the

How is the operations group organized?

Well, I can only speak for, like, my area of the operations department that I deal with. There is a division that deals specifically with hospitals and then there's a. division of us that deals with the provider relations. There could be another few areas pulled into there that I am not involved with, but those are the main two I am dealing with under operations.

- In what division is the pharmacy Q. department?
  - Α. Honestly, I don't know that.
- Do you have any interaction with the people who work in the pharmacy department?
- Occasionally I will be at a meeting Α. where they are at for some reason, but that's usually the only points that I have involvement with them.
- Mr. Eddy, I am going to hand you Q. what's been marked as Eddy Deposition Exhibit 1. (Exhibit Eddy 001, two-page

provider side of the business?

MR. BENZA: I am going to let him answer but I do want to object to that question.

There was discussion, obviously, between counsel and Mr. Eddy was proffered as the witness on these particular topics more than anyone at Empire, in our opinion, would be able to talk on these topics.

I will let him answer the question in his opinion, but as I say, that's been a matter of discussion by counsel, both sides, and he has been agreed to as the witness today for this topic.

MR. EVERETT: Just so that you understand, we have had some discussions with the counsel that represents Empire, the outside counsel that represents Empire, but we were just given a list of names and there wasn't a specific discussion about particular individuals.

I understand you have proffered

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8 (Pages 26 to 29)

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1	Mr. Eddy as a witness to testify about	
2	provider relations and I am just trying to	
3	explore the extent of his knowledge.	
4	MR. BENZA: That's fine.	
5	A. Based on my 13 years of experience in	
6	provider relations, I was asked to do this	
7	because of the knowledge that I have.	
8	Q. Mr. Eddy, have you heard of the term	
9	"AWP" in reference to pharmaceutical products	
10	before?	
11	A. Yes, I have.	
12	Q. What do you understand that term to	
13	mean?	
14	A. It's actually the average wholesale	
15	price.	
16	Q. To what do you understand average	
17	wholesale price to refer?	
18	A. The cost of the drug that's determined	
19	by the manufacturer.	
20	Q. What is the basis for your	
21	understanding of the term "AWP"?	
22	A. My experience working with provider	
	Page 31	

department at Empire, do you not? I will say more so now than back then,

- yes.
- Ο. If you wanted to contact someone in the pharmacy department of Empire, you could do so, could you not?
  - A. Yes, I could, yes.
- O. In response to a previous question you indicated that you understood AWP to refer to the cost of a drug that is determined by manufacturer.

The cost to whom?

- A. That they would supply it to the entities purchasing it.
- Q. What entities do you understand purchase drugs from manufacturers?
- Physicians offices can purchase drugs directly or they go through another provider to purchase those drugs.
- Q. Other than physicians' offices, what other entities purchase drugs from manufacturers?

offices.

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- In what context has your experience in dealing with providers' offices given you some understanding of the meaning of the term "AWP"?
- A. I would be asked questions regarding AWP when I was a provider relations coordinator, so during the context of my position I had to gain some knowledge into what the AWP was so I could answer questions to the physician offices.
  - How did you gain knowledge about AWP?
- Mainly at that time back then talking to my peers in my department, trying to -- I think at the time back then we had a copy of the drug topics red book in the office and I was able to look up and find information regarding that and then knowledge from talking to provider offices and the physicians in the office.
- Q. Did you talk to any of your peers in the pharmacy department of Empire about the meaning of AWP?
- Α. No, I did not.
- You do know who is in the pharmacy

- Mainly I deal with physicians' offices because that's where my questions come from. I don't know of any other option where they purchase those from.
- Q. To be clear, did you understand the term "average wholesale price" to refer only to the cost of drugs purchased by physicians' offices?
  - A. Yes.
- To be clear, again, you did not understand the term "AWP" to refer to the cost of drugs purchased by hospitals?
- A. I couldn't answer that because I don't have experience working on the hospital side, so I don't know there.
  - Q. The same question for pharmacies. MR. BENZA: Could you actually repeat the question?
- Q. Did you understand the term "AWP" to refer to the cost that pharmacies paid to acquire drugs?
  - A. I don't have any experience with the

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Page 34 Page 36 1 pharmacy side, so again, I wouldn't have any 1 into the office. 2 information there regarding the pharmacies' 2 Has your understanding of the term 3 "AWP" changed at all over time? cost. 3 4 Did you believe that all providers Q. 4 Α. 5 purchased pharmaceutical products at the same 5 Q. It is the same today as it's always 6 cost? 6 been? 7 Α. I had no reason not to believe that. 7 Α. Yes. It might have been a little more 8 I have always thought they always paid the same 8 comfortable now with more experience, but it's 9 price. 9 been the same. 10 To clarify, you believed that all Q. 10 Did your understanding of the term 0. 11 providers paid exactly the same price for "AWP" affect in any way the activities that you 11 12 pharmaceutical products? performed on behalf of Empire? 12 13 Right. Based on the territories that 13 A. No. 14 I handled, the questions that I always saw was 14 MR. HOFFMAN: Objection, vaque. 15 always the same. I don't know if in other 15 Mr. Eddy, in your position as regional 16 geographical regions if that price would change, 16 manager of provider relations, if I have the but I assumed it was the same. 17 17 title right -- Mr. Eddy, in your position as Did you understand that the published 18 18 regional manager for provider relations, is it 19 AWP to include discounts provided to providers? 19 important for you to keep up to date on drug A. I did not know of any discounts. 20 20 pricing issues? 21 MR. HOFFMAN: Objection. 21 No. A. 22 You can answer the question. Q. 22 Q. Because your job has nothing to do Page 35 Page 37 1 A. Sorry. 1 with pharmaceutical products; is that correct? 2 Can you repeat that for me? I am 2 MR. BENZA: Objection to the 3 sorry, I lost my train of thought. 3 characterization. 4 Did you understand the published AWPs 4 We deal with questions, but other than 5 to reflect discounts received by providers 5 pharmaceutical benefits, you are right, we do 6 purchasing pharmaceutical products from 6 not specifically deal with the pharmacy benefit 7 manufacturers? 7 in our position. 8 MR. HOFFMAN: Same objection. 8 Do you play any role in determining 9 A. I did not know of any discounts, I had 9 the fee schedules for providers in the Empire 10 not heard of any discounts. 10 network? Do you know that providers receive 11 11 A. The mechanism that we use to determine 12 educational grants in some cases from 12 fee schedules is confidential with us. We do --13 pharmaceutical manufacturers? 13 our department will look at CPT codes, which are 14 MR. BENZA: Objection. 14 the current procedural terminology codes, and we I don't have any knowledge of that. 15 Α. 15 do monitor those codes and a fee schedule is O. Do you know if providers receive free 16 16 based off of Medicare. 17 samples from pharmaceutical manufacturers? 17 What do you do to monitor CPT codes? A. Based on my knowledge, being in the 18 18 In the past, when they created our 19 field, I have seen drug vendors bring in drugs 19 managed care products, they used a percentage of to the doctor's office and leave them with them. 20 20 Medicare and they do -- I can't recall when the 21 I don't know if the office paid for them, if 21 last one was done, but they do an analysis

occasionally to see where our fees compare in

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they were free, but I have seen them bring drugs

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Page 40 1 the current fees to make sure we are still 1 Medicare. 2 competitive. 2 Which particular year of Medicare? 3 Q. How do you determine if you are still 3 1994. A. 4 competitive? 4 Are you familiar with the fee schedule 0. 5 Usually that will be determined -5 for the upper Hudson region of which you are 6 6 because we will get a lot of providers calling regional manager of provider relations? 7 you because they are not happy with our fee 7 Α. Yes. 8 schedule. That's a major indicator. 8 What is the relationship between the 9 What do you mean, they are not happy 9 prices in the fee schedule, the Empire fee 10 with your fee schedule? 10 schedule for the upper Hudson region and the 11 A. They just contact their coordinators 11 Medicare fee schedule? 12 and tell them that what we are possibly paying 12 A. An actual percentage I couldn't give 13 for an office visit, what we are paying is lower 13 you because over the years Medicare has raised 14 than our competitors and they are not happy that 14 certain codes and decreased certain codes, so 15 our fees are so low or at that point they would 15 when you look at the fee schedule some areas like to them look into that or something. 16 16 will differ, but the percentage is still there 17 Does Empire ever adjust its fees in 17 from the basis when you look at the original 18 response to that type of competition? 18 year when it was created. Overall there's been one fee schedule 19 19 Q. What is the percentage difference from 20 normalization over the past, I don't know the the basis year it was originally created? 20 exact time frame, but within the last, I would 21 21 The actual at the time was 125 percent say within three years there was one, and that's 22 22 is the percent of 1994 Medicare, RBRVS. Page 39 Page 41 1 the last time I remember an update being made to 1 Q. How did Empire decide to set its fee 2 the fee schedule. 2 schedule at 125 percent originally of the 1994 3 How often is the fee schedule updated? Q. 3 Medicare RBRVS fee schedule? 4 A. Not very often. 4 A. I honestly -- I can't tell you, I 5 Does Empire have a single fee schedule 5 don't know, I wasn't involved in the Q. 6 for all of its products? 6 decision-making at that time of the fee 7 There are separate fee schedules. 7 schedule, so I don't know the decisions that A. 8 Q. Separate fee schedules for what? 8 were made. Based on regions. You are based on --9 9 Q. Do you know how often the Empire fee there is Manhattan, outer boroughs, upstate, 10 10 schedule has changed since it was originally put mid-Hudson, because Medicare has different 11 11 in place? 12 regions. 12 A. At this time there hasn't been a Is there a constant relationship 13 13 Q. complete fee schedule change. There has been at between the Medicare fee schedule and the Empire least one fee schedule modification in the time 14 14 15 fee schedules? 15 frame, and I don't recall the actual time frame MR. BENZA: Objection to the term 16 for that or the change in what it was. 16 "constant." 17 17 Q. How was the fee schedule modified? A. I have not been involved in all the 18 18 I remember them looking at codes and normalizations up through, so I couldn't tell 19 19 updating codes because Medicare had increased you specifically if there has been a constant 20 20 the codes and from volume of calls from the whole way through. This fee schedule was 21 21 providers in certain areas, and the company went

back and looked at those. I don't specifically

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created on the basis of one particular year of

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Page 42 Page 44 remember which codes they were that were the 1 J code drugs that don't have a corresponding CPT 1 2 basis of the modification back then. 2 code be found? 3 Individual codes were modified in the 3 A. The pricing for those is just -- we 4 4 course of this modification? utilize the drug topics red book and the price 5 Yes. 5 Α. will be in that book right there for the 6 Do the Empire fee schedules include 6 corresponding drug. 7 fees that will be paid for physician-administered 7 Q. Is there a separate fee schedule for 8 drugs? 8 those physician-administered drugs? 9 A. 9 The fee schedules would only cover A. No. It's based specifically off of 10 those CPT codes, so for a CPT code, there is an 10 the AWP. 11 administration code. Those administration codes 11 Q. Do any of the contracts that Empire 12 would be covered under the Medicare fee 12 has with providers identify the basis for 13 schedule, so our fee schedule would be based on 13 reimbursement for physician-administered drugs 14 what Medicare was. 14 where there is no CPT code? 15 MR. BENZA: Do you need to stretch 15 Α. Can you give me a little bit more 16 your leas? 16 clarification? 17 THE WITNESS: I will be okay, but in a 17 Q. Empire reimburses some physicians for minute I would like to get up and stretch, 18 18 physician-administered drugs based on AWP; is 19 that would be good. 19 that correct? Q. We will go just a couple more minutes 20 20 A. Yes. 21 and then take a break. 21 Is there any contractual obligation Q. 22 Are the prices for physician-administered 22 that Empire has with its providers to base its Page 43 Page 45 drugs as opposed to the administration of those 1 1 reimbursement on that AWP basis? drugs included in the fee schedule? 2 2 The establishment of the fees is Can you be a little bit more specific 3 3 something driven by the company, the company 4 on that, what you are --4 decides the net reimbursement, and as long as I 5 Are you familiar with J codes? 5 recall in the department it's always been based Q. 6 Α. Yes. 6 on AWP. 7 Does Empire reimburse physicians for 7 Q. Let me just clarify a little bit more. Q. 8 physician-administered drugs based on J codes? 8 Empire produces and publishes a fee The J codes are published off the NDC 9 9 schedule that it provides its providers; is that 10 values and they appear in the drug topics red 10 correct? 11 book. 11 MR. BENZA: Objection to publishes. 12 Our reimbursement for drugs is based 12 A. We did, at one point we had a on the AWP, average wholesale price, it is not published fee schedule of selected codes. As 13 13 based on the Medicare fee schedule. 14 14 far as I know, that hasn't been maintained at 15 There are certain codes I will say 15 this time, but if a provider asks for reimbursement, the coordinators would respond to that Medicare puts out for immunizations that 16 16 our fee schedule is based on Medicare's pricing 17 17 the provider and give them the pricing for the

12 (Pages 42 to 45)

Q. How do providers know how much they

will be reimbursed by the provider for

A. In most cases, the provider will

physician-administered drugs?

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CPT codes.

for the immunizations and they have a CPT code,

have a CPT like you are talking about were based

Where would those AWP-based prices for

the price of that, and those J codes that don't

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off of AWP.

Q.

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Page 46 Page 48 1 usually ask their coordinator or call the 1 average wholesale price. 2 coordinator and ask them what our reimbursement 2 Does the reimbursement differ by 3 is and that would be advised to the provider. 3 product? 4 To your knowledge, are those 4 Α. Managed care products in the HMO 5 reimbursement terms set out in any contracts network are being reimbursed at AWP, straight 5 6 between Empire and providers? 6 AWP; the products in the PPO network are being 7 A. To my knowledge, the fees, the 7 reimbursed at AWP plus 30 percent. 8 contracts in the agreements references managed 8 Q. Are those the rates used for all 9 care fee schedule and I do not recall seeing 9 physician-administered drugs that are dispensed 10 anything specific in that wording to AWP. 10 by physicians to beneficiaries of Empire 11 And just to be clear, the managed care utilizing the HMO products and PPO products? 11 12 fee schedule does not include schedules for MR. HOFFMAN: Objection, vague as to 12 13 physician-administered drugs; is that correct? 13 time. 14 A. Yes. 14 A. Can you be a little bit more specific 15 MR. EVERETT: Let's take a short 15 for me on the question? 16 break. 16 Do those rates apply to all 17 We will break and reconvene in 10 17 physician-administered drugs? 18 minutes. 18 MR. HOFFMAN: Same objection. 19 (Recess taken.) 19 Yes, they do. Α. 20 BY MR. EVERETT: Have those rates changed over time? 20 Q. 21 Mr. Eddy, have you heard of a term WAC 21 At one point, and it was probably in Α. 22 in reference to pharmaceutical products? 22 the early nineties, I don't know the actual Page 47 Page 49 In just looking through the complaint. 1 A. 1 date, everything was reimbursed at AWP plus 30 2 Other than in the complaint? 2 Q. percent. 3 No, I have not. 3 Q. Why was the reimbursement changed for A. 4 Mr. Eddy, are you familiar with a term 4 Q. the HMO products? "MAC" in the context of pharmaceutical products? 5 5 A. I was not involved with that change, Again, I just saw it, again, in the 6 6 so I don't know the reasoning for the change. 7 context of the complaint and I don't have any 7 How does Empire determine the amount 8 knowledge other than that, 8 that it will pay for physician-administered Q. To your knowledge, does Empire 9 9 drugs? reimburse for any pharmaceutical products based 10 10 Empire, since we started, as far as I on MAC? 11 11 recall, with the company, has always been the 12 A. I do not know. 12 AWP, that's always been the basis for the drugs. 13 At what rate does Empire reimburse 13 As for the percentages that are O. established, that would have been determined providers for physician-administered drugs? 14 14 MR. BENZA: Objection to rate. 15 15 most likely by recommendations of management at Are you specifically referring to the 16 16 that time. J codes, as you referenced earlier? 17 17 How did management determine the Let's talk about the J codes first. 18 percentage of AWP paid for physician-administered 18

Since I wasn't involved when they made

that change, I couldn't tell you the specifics

that they looked at to make the determination of

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druas?

What is the basis for reimbursement of

J code physician-administered drugs by Empire?

Depending on the product, the

reimbursement is set and the basis is the

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Page 50 Page 52 1 that. 1 Q. For the providers to obtain pricing? 2 Who would know the answer to that Q. 2 A. Yes. The provider offices can 3 question? 3 purchase the drug topics book and also see what 4 I actually don't -- my boss who was the cost of the drugs are. Anybody can purchase involved with that at the time has passed away, 5 5 the book. 6 so other than that I don't know who was involved 6 Q. Does Empire ever reimburse providers 7 in making that decision, so I don't think I 7 at their billed charges for physician-administered 8 could tell you another person. 8 druas? 9 What position did your boss hold? Q. 9 A. We would only reimburse at the AWP. 10 She was the director of provider A. I mean, the contract has wording in it 10 relations in the upstate mid-Hudson region. 11 11 for reimbursement of the fee schedule or lesser 12 Has Empire considered changing the 12 of, if they ever billed lesser than the AWP. I 13 percentage of AWP that it pays for 13 have never seen that happen. 14 physician-administered drugs? Q. Are you familiar with the Empire 14 15 MR. BENZA: Objection as to time 15 claims database system? 16 frame. A. I have a little bit of experience with 16 17 Can you put a time frame on that? 17 it, not a lot. 18 Q. At any time. 18 Q. Is there any way to differentiate, A. It has always been based on AWP. In 19 when looking at a claim in the Empire claims 19 2003 we went with a program through Specialty Rx 20 database, between claims that were paid based on 20 21 Empire started. a percentage of AWP and claims that were paid 21 22 Other than the program with Specialty Q. 22 based on billed charges? Page 51 Page 53 1 Rx, to your knowledge, has Empire ever 1 A. I have actually never looked considered changing the percentage of AWP that 2 2 specifically at that, so to tell you, I don't it will pay physician-administered drugs? 3 3 know, I never looked specifically. Other than that, I have no knowledge 4 4 Q. Have you done anything in the past to 5 of any. determine whether Empire is making payments for 5 6 Have you had any discussions with 6 physician-administered drugs based on billed 7 management about the percentage of AWP that's 7 charges? paid for physician-administered drugs by Empire? 8 8 A. I have actually no reason to believe 9 No, I have not. Α. 9 that was the case, so I have never done any 10 10

- Do you know what factors were considered by management in setting their recommendation to pay for -- pay AWP plus or minus no percentage for HMO products?
  - I do not. A.

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- Do you know why Empire uses AWP as a basis for its reimbursement of physician-administered drugs?
- A. It's actually published in sources that it's easy for the providers to see what the pricing is, so the published drug topics red book is the one that we use, it is an easy source for providers to obtain pricing.

- research.
- Q. Are you familiar with the term "usual and customary"?
  - A. Yes.
- What do you understand that term to mean in the context of pharmaceutical products?
- As it refers to pharmaceutical products, I couldn't answer in that context. I know from the medical side what it would be.
- Q. What do you understand that to be in the medical context?
- Usually what will happen, if a provider does not participate, they set up,

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Page 56

Page 54 1 there's usual and customary charges that are set 2 up and that's what the providers are reimbursed 3 at, the ratio for reimbursement, and they set it 4 that way because if the providers, first of all, 5 don't participate with the program, the member 6 has got to be responsible for charges, so they 7 look at the claims that way, the usual and 8 customary. It's usually a higher reimbursement 9 for the physician. 10

- Q. How is usual and customary determined?
- From my experience with that, it is based on billing of claims coming in of providers and the charges that the system sets up, it tracks it and the fees, to my knowledge, that's how it is set up.
- To your knowledge, does Empire reimburse physicians ever for physician-administered drugs based on usual and customary charges?
- A. I have actually never seen it based on that, so I have no knowledge of that.
  - Does Empire reimburse physicians Q.

What is the Independent Practice Q. Association?

- They are also known as an IPA. They are very rare upstate, in my territory, so I don't have a lot of experience in dealing with them or even working with an IPA, usually.
  - Do you understand what an IPA is?
- I have heard the terminology before. Since I really haven't dealt with them, I really don't have a very strong understanding of that.
- 0. In what context have you heard the terminology?
- Α. Usually how a group forms or they set themselves up as an IPA, a practice association, and just pretty much how the group is set up is my knowledge of it.
  - Q. How is an IPA set up?
- Just from what I have seen, it's A. usually a group of providers that form a practice together and that's my understanding of an IPA.
  - Q. What functions does an IPA serve?

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separately for services provided in the administration of physician-administered drugs?

- The physician billing the administration code could be reimbursed separately when billed with the drug.
- Are you aware of any complaints by providers that the amount paid by Empire for the administration of physician-administered drugs is insufficient to cover the costs associated with administering physician-administered drugs?
- I -- in the time frame I have been doing this, I do not recall any providers questioning the administration charge that we pay.
- Are you aware generally of any such complaints about the amount paid for the administration of physician-administered drugs?
- Usually, if a provider has a concern, they address it to the coordinators and my staff will bring that to my attention, let me know, and I don't remember anybody specifically saving that.

Page 57 A. Since I haven't had much experience with them, it is hard for me to tell you what functions they would serve. I really have not had any dealings with them, so I don't get involved in that piece of it.

- Q. Do you have a general understanding of that?
- Well, they probably would hire an administrator to manage their practice and they would probably try to work in the best interests of their practice; I would assume that's what they would be looking to do.
- Does an IPA pool the resources of the physicians that belong to it?
- It probably would be on their best behalf to do that.
- Q. Why would physicians want to pool their resources?

MR. BENZA: Objection.

A. I would be guessing, because I am not a physician's office, but to see that, they probably -- I would assume they would operate

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İ	Page 58		Page 60
1	more smoothly, the company would, the group, the	1	this is something new. It's an IPA agreement.
2	practice would, to pool the resources.	2	Q. Do the terms of agreements by Empire
3	Q. What do you mean, operate more	3	with its providers vary by geographic region?
4	smoothly?	4	A. The agreement that a physician signs
5	MR. BENZA: Objection.	5	to participate is the same for all the providers
6	A. Again, not being in a physician	6	in our service area in New York State. There's
7	office, it is hard, because I am not seeing it	7	a few minor changes in New Jersey because the
8	from their eyes how they are doing it. Usually	8	department down there makes those changes, so
9	they could utilize the same people to do	9	every provider would sign the same agreement.
10	billing, the same people to do services in the	10	Q. In your region, the upper Hudson
11	group, instead of having separate billing	11	region, Empire has no agreements of the type
12	practices in each one of the doctors' offices.	12	like Eddy Deposition Exhibit 2?
13	Q. Does Empire pay any physicians based	13	
14	on a capitated fee schedule?	14	,
15	A. As far as I know, at this time, we do	15	IPAs that are contracted upstate as this is
16	not pay on a capitated fee schedule, everything	16	downstate, something specific to this market
17	is on a straight fee schedule.	17	down here.
18	Q. Has Empire ever paid physicians based	I	Q. Turn, if you will, please, to page EMP
19	on a capitated fee schedule?	18	5677, page 9 of the document.
20	A. I don't recall us ever using a	19	Look, if you will, please, at the
21	capitated period.	20	paragraph 7-B.
22	Q. I am handing to you know a document	21	Does this contract indicate that
	Q. I am handing to you know a document	22	physicians who are members of the IPA that is a
	Dans 70		
1	Page 59 marked Eddy Deposition Exhibit 2. This is a	1	Page 61
2	document bearing Bates numbers EMP 5669 through	1   2	party to this agreement will be paid by Empire
3	EMP 5682.	l	on a capitated basis?
4	Take a minute to look through that.	3	MR. BENZA: Objection. The document
5	(Exhibit Eddy 002, documents	4	speaks for itself,
6	bearing production Nos. EMP 0005669 through	5	Q. You can answer the question.
7	EMP 0005682, marked for identification, as	6	A. Since I wasn't the author of this, it
8	of this date.)	7	does mention capitation here, but I don't know
9	MR. HOFFMAN: Give me a minute,	8	the context that they were putting that in when
10	please. I am trying to locate that.	9	they wrote it, what they were doing with the
11	Q. Have you had a chance to look through	10	policy with respect to this specific group.
12	the document?	11	Q. Does paragraph 7-B indicate that
13		12	Empire will pay physicians a flat fee?
		13	A. It indicates capitation in that
14	MR. EVERETT: Allan, have you found	14	paragraph, it does not indicate a flat fee, but
15	the document?	15	not knowing the specific contracts, I couldn't
16	MR. HOFEMAN: Not yet. Give me one	16	speak for the enecific contract what the sales !

speak for the specific contract, what the actual

What do you understand that to be?

It is a payment made from the

Q. You are familiar with the term

that is going on with this group.

"capitation," aren't you?

Yes.

Α.

Q.

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MR. HOFFMAN: Not yet. Give me one

Q. Mr. Eddy, what do you understand this

A. This is the first time I have seen

this document. It's actually something specific

to downstate which we don't have upstate, so

more minute to see.

document to be?

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$\Gamma$			· · · · · · · · · · · · · · · · · · ·
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	insurance company to the group on a per-member per-month basis, the price they are paid on a monthly basis, and that price covers all of the medical care they handle for that patient.  Q. In your understanding in general, the term "capitation," do you believe it covers physician-administered drugs?  A. I honestly do not know if this covers that or not. It doesn't indicate here, so I couldn't tell you. I don't know.  Q. I am not asking about this document in particular.  In general, do you understand capitation contracts for physician services to include physician-administered drugs?  A. I don't know if it is covered or not.  Q. Other than this contract, are you aware of any other capitation agreements between Empire and physicians?  MR. HOFFMAN: Objection, mischaracterizes the document.  A. At this time, I am not aware of any.	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	foundation.  MR. EVERETT: Just for the folks on the phone, I would appreciate it if you allow me to finish the question, please.  Q. Go ahead.  A. I am not involved with the hospitals, so I couldn't tell you, I don't know what their basis is for their contracting in their setting.  Q. Who would know that?  A. That would be the hospital contracting department.  Q. Who within the hospital contracting department?  A. The person that handles it upstate, the director upstate is Barry Brandau.  Q. Is the hospital contracting department divided geographically by region?  A. Yes, it is.  Q. Is there any centralized hospital contracting department?  A. Each region has their own person in
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	Page 63 Q. Has Empire ever employed a benefits consultant, to your knowledge? A. I do not recall or remember anything. Q. What are benefits consultants? A. I honestly do not know. Q. Have you ever heard of the term "benefits consultant"? A. No. Q. Does Empire have any contracts with hospitals? A. There is a department that does contract with hospitals. Q. Does Empire have any contracts with those hospitals through that department? A. I know they contract with them, so there must be contracts there. It's not in my area of my department, so I physically have not seen any, but I know they contract with them. Q. On what basis does Empire reimburse hospitals for drugs administered in the hospital? MR. HOFFMAN: Objection, lacks	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	charge of the region and they report up to,  Page 65  like, their supervisor or vice president that's in charge of the division.  Q. Is there a supervisor or vice president to whom you report?  A. I report to a director of provider relations.  Q. Does the director of provider relations have responsibility for provider relations in all of the regions in which  A. Yes.  Q Empire I would appreciate it if you would wait until I finish the question.  Does the director of provider relations have responsibility for provider relations in all of the regions in which Empire does business?  A. Yes, he does.  Q. Who is the director of provider relations?  A. Paul Portsmore.  Q. Do you know how long Mr. Portsmore has worked for Empire?

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Q.

What changes?

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	Page 66		Page 68
1	<ul> <li>A. I do not know the length of time he</li> </ul>	1	A. They are looking to take the
2	has been with the company.	2	contracting out of provider relations, we are
3	Q. How long has Mr. Portsmore held the	3	going to deal specifically with provider
4	position of director of provider relations?	4	relations, and then there will be a part of the
5	A. Between one and two years, a short	5	people that will deal specifically with the
6	time.	6	contracting piece and that's what's in process
7	Q. How do Mr. Portsmore's	7	right now.
8	responsibilities differ from your	8	Q. What's the contracting piece?
9	responsibilities?	9	A. Mainly the contracting piece deals
10	A. He would be responsible for managers	10	
11	in all three of our regions and he would report	11	specifically with the hospitals and sometimes
12	directly to the vice president of our division.	1	they handle large groups through the contracting
13		12	piece. They are currently working on that
	Q. Who is the vice president of your	13	process right now.
14	division?	14	Q. Does the contracting piece involve
15	A. Dan McCarthy,	15	individual negotiations about contracts?
16	Q. What is the division named?	16	A. As for contracts, we don't negotiate
17	A. Managed care operations. It might be	17	individual contracts, it's the standard contract
18	changed recently, but that's what I remember.	18	that everybody utilizes, so contracting would
19	<ul> <li>Q. Do you have meetings with the other</li> </ul>	19	not deal with the agreements, the negotiation of
20	regional directors of provider relations?	20	the contract.
21	<ul> <li>A. We do on occasion, yes.</li> </ul>	21	Q. What does it deal with exactly?
22	Q. How often?	22	A. Contracting deals with the larger
	····	<u> </u>	
١.	Page 67		Page 69
1	<ul> <li>A. The last one is probably about a month</li> </ul>	1	groups that we have or the facility practices in
2	ago.	2	some of our areas where we negotiate with those
3	Q. Are they held periodically, those	3	groups, reimbursement specifically.
4	meetings?	4	Q. And it deals with them in what way?
5	<ul> <li>A. They used to be and then it's changed</li> </ul>	5	A. They would work with those groups to
6	a little bit recently.	6	set up reimbursement based on CPT codes at a
7	Q. How often did you used to have	7	different fee schedule than our providers.
8	meetings?	8	Q. Are separate fee schedules negotiated
9	A. We used to have them on a monthly	9	with particular hospitals?
10	basis.	10	MR. BENZA: Objection.
11	Q. When did it change?	11	= = = = = = = = = = = = = = = = = = = =
12	A. Probably around May.	12	Hospitals?
13		t	A. Hospitals aren't in my area of
	Q. Now how often are these meetings held?	13	knowledge, so as for hospitals, I couldn't speak
14	A. Actually, the one we held the other	14	on how they are handled.
15	day is probably the first one we've had since	15	Q. You just mentioned that there were
16	May.	16	negotiations about how to set up reimbursement.
17	Q. What explains the change?	17	To what were you referring?
18	A. There's just been some changes going	18	A. When I stated that a minute ago, I
19	on with the division with changes in where	19	stated with large faculty practices, which are
20	people report, just day-to-day activity they	20	the physician groups or large provider
21	have been changing.	21	practices. It is specific to physicians, it has
22	O What changes?	22	makking to de with he with to

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nothing to do with hospitals.

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Q.

A.

Q.

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Did it involve any rheumatologists?

Was there any discussion about

physician-administered drugs?

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4	Ava compute for the date		Page 72
1	Q. Are separate fee schedules associated	1	A. If a group ever asked regarding
2	with large faculty practices?	2	physician-administered drugs, as a company we do
3	A. There have been some occasions when	3	not negotiate those prices for the
4	negotiations have been completed with groups.	4	physician-administered drugs.
5	Q. Have you been involved in any of those	5	Q. Does Empire negotiate prices for other
6	negotiations?	6	codes?
7	A. I have been involved in a few of them	7	A. It would be specific to the codes
8	upstate.	8	listed in the current procedural terminology
9	Q. When was the first such negotiation	9	book, the CPT codes would be the only ones that
10	that you were involved with?	10	we would negotiate.
11	<ul> <li>A. I don't recall an actual date.</li> </ul>	11	Q. Empire does on occasion, they
12	Probably within the last seven years is the	12	negotiate about CPT codes?
13	first one.	13	A. The CPT codes are in the current
14	Q. With what large faculty practice did	14	procedural code manual, so yes, those codes upon
15	you negotiate a separate reimbursement schedule?	15	occasion would be negotiated.
16	<ul> <li>A. We actually did it with a provider's</li> </ul>	16	Q. Why does Empire negotiate about those
17	office in a particular county where we had a	17	codes and not about physician-administered
18	network need and there were selected procedure	18	drugs?
19	codes only, CPT codes.	19	A. In my experience in dealing with the
20	Q. Why did you negotiate separately with	20	providers' offices I have never had a provider
21	that provider's office?	21	ever question the reimbursement of a drug by
22	<ul> <li>A. There was a network need that if we</li> </ul>	22	Empire, so based on that information, we've
	Page 71	ĺ	Page 73
1	lost the provider's office we wouldn't have a	1	never had the need and we've always determined
2	provider available to treat our patients.	2	that since we haven't had the need, that that is
3	Q. What CPT codes were changed?	3	something that we never negotiated on.
4	A. Specifically, I don't remember the	4	Q. I thought I understood you previously
5	codes. Most the providers most likely	5	to say that Empire had a policy of not
6	identified E&M codes, which are your office	6	negotiating about physician-administered drug
7	visit codes. Those are usually the high volume	7	reimbursement.
8	codes that they bill.	8	Is that correct?
9	Q. What type of provider was it?	9	A. That is correct.
10	A. It was a multispecialty group where	10	What I said a minute ago, the reason
11	they had multispecialties.	11	we've never negotiated and we made it the
12	Q. What were the specialties?	12	policy, as I stated earlier, is we've never had
13	A. They had primary care specialties as	13	
14	well as specialties such as gastro.	14	the policy and we said we would never negotiate
15	Q. Did that negotiation involve any	15	the AWP prices based on that. I apologize.
16	oncologists?	16	Q. In negotiating fee schedules with
17	A. I do not recall any oncologists in	17	particular providers, is Empire interested in
18	that group.	18	what its bottom line cost is likely to be?

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MR. BENZA: Objection.

negotiation, how it impacts the group.

providers' offices, we only know what the

A. Usually when we negotiate with the

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As for the bottom line of the company, we don't compare it to what it does overall to the company, just the group.

- Q. How do you analyze the impact of the fee schedule changes on the group?
- A. We look at the volume of services they billed in a certain time frame, according to the requests, and kind of look to see what they are looking for and try to come up with a mutual arrangement between both parties.
- Q. How does the volume of services play into your analysis?
- A. It gives me an idea to see, first of all, what we are going to be reimbursed, but it also gives me an idea of what the groups being reimbursed which, we know they have already done their research on that, too, what they are looking for.
- Q. How do you decide whether to accept an offer of a different fee schedule from a provider?

MR. BENZA: Objection.

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- A. Specifically, when a doctor puts something to us in writing, we review the request and we look if there is a network need for the provider or that provider left our network, would we have providers that still maintain our patients, see our patients, and in some areas they are the only providers available, so we need to keep them in our network so we look at their proposal and we work with them and try to come up with something mutually agreeable to both parties and that is presented to my boss with the information to get approval for that.
- Q. How do you decide if it's agreeable to Empire?
- A. That would be actually once I spoke to the group and we've mutually agreed to something, I would have to present that to my boss to see if that is something that the company would agree upon with the data that I have available and discussion with the doctor's office and the reasonings why we had to

negotiate. They look at a lot of different variables and as for their decision, they may come back and ask more questions. They make the final decision on what I am presenting to them.

- Q. What factors do you consider?
- A. I consider -- the biggest factor I consider, to me, when I negotiate with the group is the member is if I don't have this doctor, what's going to happen to my patient and their satisfaction with the network, and that's my biggest consideration I look to do a negotiation.
- Q. Would you agree to pay any price for a necessary component of your network?
  - A. No
  - Q. How do you decide what price?
- A. Usually a doctor's office will always come in high and be willing to negotiate down, and you work it out. You know they will come in that way, so you try to look at what they are doing, you get a rough idea where they want to go and you work on getting a proposal for them.

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- Q. Have you ever engaged in negotiations, individual negotiations with providers about fee schedules where you failed to reach agreement?
- A. I probably had a few small groups that it didn't get that far, it was determined up front that we just weren't going that way and we decided upfront before we got into actual negotiations, so we do get very few requests to do this.
- Q. How did you determine that you weren't going to go that way?
- A. The volume of members that they saw, the other providers available in their territory where they were close to other providers that could handle the patients and treat them. There are a lot of factors we look at to make the decision.
- Q. Is it correct to say you determined that it wouldn't be worthwhile to pay more to those physicians with whom you didn't reach agreement?
  - A. No. I will let you go from there.

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- Q. Why were you unwilling to negotiate a separate fee schedule with some physicians?
- A. Some of the providers would not even be willing to talk or negotiate, they he wanted to set a flat amount, which was unrealistic.
  - Q. Why was that unrealistic?
- A. The percentage amount they were looking at was extremely high and I could not justify doing that percentage for them, so straight upfront, when we talked upfront, they said okay and they said this is it, they kind of said it is this amount or nothing, they made it clear to me upfront, so we said no, we can't do that, and so they said, okay, we are going to terminate.
- Q. How do you know when you can justify the percentage they were asking?
- A. Usually most offices are reasonable and they are fair in the percentages they ask for. You get an unreasonable office that asks for in excess of 150 percent of Medicare and they are not willing to talk. To me, that is

Page 80 schedules that we do are based, as I said earlier, are based on the network need and the product. We would like to keep everybody in our network, but there are times when we can't negotiate with people, it's not realistic.

- Q. Because of a network need, do some providers have more leverage in negotiations with Empire?
- A. Yes, some providers could have more leverage in those cases.
- Q. Is that leverage important to determining the fees that are ultimately paid?
   MR. BENZA: Objection.
- A. In my experience in dealing with the provider that fits that criteria, they did approach me with something to that extent and they were actually very willing and they negotiated very fair on both parties, they did not use their leverage to strong hand us.
  - Q. How do you know that it's fair?
- A. That's my, just the basis of my knowledge of what I thought they would have

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unrealistic to offer a doctor that much money when there are other providers in the same territory that are willing, that still see the patients and they see a higher volume than that physician's office.

Q. You are unwilling to pay a price that is not competitive?

MR. BENZA: Objection to competitive.

- A. I don't consider it as a price that's being competitive. I think it's a price of more of an unrealistic request from an office.
- Q. How do you know that the request is unrealistic?
- A. Just my experience, just dealing with the requests I have done, just my experience in seeing it and the percentage that people ask for and how the context of the discussion goes.
- Q. Are there any competitive dynamics associated with your negotiations with providers for individual fee schedules?

MR. BENZA: Objection.

A. Mainly my discussions for fee

1 asked for.

Q. What's your knowledge of what you felt they would ask for?

A. But knowing them being at only provider in a certain region, I would have thought they would have asked for a lot more than they did and a lot higher, knowing they had control of the market and the office actually took the approach of being very fair in their approach and they wanted to make some more money, but they were willing to work to get a mutual arrangement between the two, so based on that information, my experience.

Q. Did Empire pay that provider more than it pays its other providers?

MR. BENZA: Objection.

- A. In that particular region, yes, they would be paying that doctor more than other providers.
- Q. And the reason for that is that that provider was a necessary component in your network; is that right?

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1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	A. Necessary to our network. Q. In the cases in which you have negotiated separately with providers about fee schedules, were you approached originally by the provider? A. Usually it's the practice administrator that approaches the insurance company. Q. But it is not Empire that approaches the providers? A. No. Q. Approximately how many separate fee schedules have you negotiated during your tenure with Empire? A. I know of three that I have negotiated full fee schedules. Q. What do you mean by full fee schedules? A. In some cases with some larger faculty practices or practices that we have had, they have done a full fee schedule, which is all the CPT codes, all of the medical codes and CPT	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	you, but I don't remember either of those two specific codes that I can think of on the lists.  Q. In the context of those discussions about particular CPT codes, how did you evaluate the value of the schedule change?  A. Again, I went back and I looked at the providers' claims data to see what they were submitting because they provided me with the particular codes, they gave me the particular codes they were looking for, and I worked with them on the particulars to reach an agreement.  Q. Going back and looking at the providers' claims data, did you try to determine how much more Empire was likely to be required to pay if it renegotiated the fee schedule?  A. Yes, I did.  Q. What did you do to determine that?  A. I would look at the codes that they were specifically requesting and I could see their frequency either from the time frame I was looking at and I could determine what we currently paid and what we paid in the
1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	listing.  Q. In those instances, did you separately negotiate about every CPT code?  A. A percentage was determined and that percentage was applied to all the CPT codes.  Q. Other than those three negotiations you have had about full fee schedules, have you had any other negotiations with providers about particular portions of the fee schedules?  A. Yes, we have.  Q. About how many?  A. Since I am new to my department upstate, I don't have all of the information for my department. I just know particularly what I did in my territory at the time that I can speak of, and I would say less than 10.  Q. Have any of the negotiations about CPT codes dealt with the codes for the administration of physician-administered drugs?  A. I don't recall that code coming up, but without going back, without remembering each one specifically, I couldn't definitely tell	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	negotiation, so I knew exactly what they would be getting.  MR. HOFFMAN: Excuse me, Clay, you are breaking up a little on the phone. If you could speak up, I would appreciate it.  MR. EVERETT: Sure.  Q. How did you balance those increased costs against the value of the provider in the network?  MR. BENZA: Objection.  A. At the time when I did those negotiations, I was a coordinator or the senior coordinator, I determined my network need and what my network would be like if I lost those providers and what access issues I would have for my providers in those networks, and when I presented that to my boss for approval, I presented that information to her with my information showing that if these providers left the network, this is what would happen to the network as the justification for that.  Q. Did you do any analysis of the

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Q.

Mr. Eddy, what is the preclinical

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Page 86 Page 88 competitive effects of having a provider missing 1 1 policy committee? 2 from a network? 2 It's a committee that makes decisions 3 3 MR. BENZA: Objection. on medical policy for the company. 4 I never really compared it to my 4 Who are members of that committee? 5 provider network, my competitors' providers. I 5 Usually the members that make A. 6 only specifically compared it to -- most of the 6 decisions on that are the medical directors in 7 negotiations are done for primary care 7 our company and then there is representation on 8 physicians in areas, and I looked at if I lost 8 the committee from various departments in the 9 that physician, where the patient could go, and 9 company. 10 if there was nothing available, that's what I 10 Q. What departments are represented? 11 based my analysis on. 11 Our department is represented on it, 12 Q. Were you concerned that if that 12 and I am trying to think what else is. provider was not included in the network Empire 13 13 There's somebody from medical policy 14 would lose some business? 14 and different staff members are there, and I I mean, anytime a provider wants to 15 15 can't think of the names of all of the terminate, you are concerned that a member is 16 16 departments, but there are provider services. 17 going to be upset. I am not involved in the 17 different areas where they attend the meeting, 18 daily selling of the business, so my concerns 18 listen to what's going on. 19 are more for the members as an issue, because I 19 Q. Who is the representative from your always think, in our position, we are provider 20 20 department? 21 relations, but we deal with what the members 21 Α. Actually, it is Paul Portsmore or 22 have to access, so my concern is I want to be 22 myself. Page 87 Page 89 1 sure the member is happy. As for driving 1 Q. How long has this committee been in 2 business, I don't look at that portion of it. 2 existence? 3 MR. BENZA: Would it be all right to 3 Α. As for the existence, I don't know 4 take a couple minutes' break? 4 when it actually started. I started attending 5 MR. EVERETT: That's fine. 5 this year when I was promoted. 6 (Recess taken.) 6 Prior to this year, you don't know 7 BY MR. EVERETT: 7 whether it existed or not? 8 Q. Mr. Eddy, I am handing to you now a 8 Prior to this year, I didn't know what document that's been marked as Eddy Deposition 9 9 the status was of the committee. I assume it's 10 Exhibit 3. It's a document bearing the Bates 10 been in place. I just don't know what they have numbers EMP 13651 through EMP 13656. done, what they have done with that information. 11 11 12 Take a minute and look at that 12 In the time that you have been a 13 document. 13 member of the preclinical policy committee, has 14 (Exhibit Eddy 003, documents there been discussion about prices paid for 14 15 bearing production Nos. EMP 0013651 through 15 physician-administered drugs? EMP 0013657, marked for identification, as 16 16 This document indicates that 17 of this date.) 17 information on it and I have attended -- I 18 Okay. A. 18 probably started in March of this year attending Have you had a chance to look at the 19 Q. 19 the meetings on or off when my boss wasn't 20 document? 20 available. 21 Yes, I have. Α. 21

Have you attended any meetings where

there has been discussion of prices for

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Q.

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physician-administered drugs?

- A. I don't recall if I was at this one in particular. Other meetings, I don't recall the information on it, because there are a lot of subjects they usually discuss.
- Q. You don't recall if there has been any discussion of physician-administered drugs at meetings that you have attended?
- A. That's correct, the meetings that I have attended, I don't recall, and I don't recall if I went to this meeting, actually.
- Q. What topics are generally discussed at the meetings of the preclinical policy committee?
- A. They will review medical policy for changes based on either requests from physicians by Empire's coverage of services and the medical directors review that information and present those topics.
  - Q. What do you mean by medical policy?
- A. What they do is we have our current medical policy and a doctor may see MS, Medicare

set up for them, and it may affect if they are reimbursed or not.

- Q. If you will look down to the second to last paragraph on the first page, the paragraph that begins "Drugs related to oncology," do you see that?
  - A. Yes.
- Q. Have you ever negotiated separate fee schedules with any oncologists?
- A. I would have to go back and look at those specific groups that we have full fee schedules to see if there are oncologists in the practices to see if they would be under the full fee schedules.

Some of the groups had them and then they have since changed their practice and they no longer have them in their groups.

- Q. How would Empire find out about the provider objections to potential changes to Empire's medical policy?
- A. Most likely that's from providers writing in to our medical director regarding

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- Services, pay something different than our policy at the time, so the doctor will send in information to our medical directors and they review their information they supply with information from the journals supporting that study and then our medical directors look at that information and make a decision if our policy should be updated or corrected.
- Q. Do you include within medical policy decisions about prices?
- A. Usually it's straight medical policy at this meeting, and just being at the meeting for a short time frame, that's what I have specifically seen with specific procedures, the policy decisions.
- Q. By medical policy, do you include decisions about whether Empire will reimburse at all for a particular medical procedure?
- A. They would look at information and some procedures are determined to be experimental and investigational which are not covered, and that's because of how the policy is

concerns of current programs that are doing, what the company is doing about concerns if they add more to those programs or make changes to

add more to those programs or make changes to those programs.

- Q. Are providers ever informed of potential changes in Empire's medical policies?
- A. They are only informed once the change has been decided and approved. There's no prior notification of the change.
- Q. In this context, do you have any understanding of how Empire came to understand that critical provider objections would be made by oncologists, urologists and rheumatologists for changing the basis for reimbursement for physician-administered drugs?

MR. BENZA: Objection as to the characterization of what the document says.

- A. As for the document, I don't know what they have there that they reviewed other than what I have heard from my own providers.
- Q. What have you heard from your own providers?

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- A. I have heard from the group that they were concerned because they buy from a particular vendor or a manufacturer directly and they wanted to continue going to that manufacturer because they were concerned about not getting the appropriate drugs or having their drugs, as they said, stolen in the mail when they were shipped to them, and that's the concerns that I have heard voiced to me from one practice.
  - Q. When were those concerns voiced?
- A. Within the last two to four weeks we had a discussion.
  - Q. What gave rise to the discussion?
  - A. The doctors weren't happy with our current program and they wanted to let it be known to their coordinator and then I got involved with that.
    - Q. What is the current program?
- 20 A. Specialty Rx.
  - Q. Does page EMP 13651 the discussion under injectables refer to the Specialty Rx

through Specialty Rx to obtain that drug and that's the only way that they could obtain the drug for our programs is through Specialty Rx. If the drug is not on a Specialty Rx list, the drug would be reimbursed at the AWP price that we have listed.

- Q. Is the Specialty Rx price list incorporated in Empire's fee schedules?

  MR. BENZA: Objection to incorporated.
- A. I just answered that for you in the context that I said, I said the members have to go through Specialty Rx, so if they don't go through Specialty Rx and they buy it elsewhere, they don't use the program, the drug is denied, the doctor can't get payment from the patient because he didn't follow the guidelines of the program. So however you want to look at that you could say, if they don't utilize Specialty Rx, there is zero payment, there's nothing in the fee schedule. If they utilize it and get the approvals, it's going to be reimbursed according to those guidelines.

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program?

- A. The second paragraph, there is a mention of Specialty Rx.
- Q. Does the entire discussion talk about Specialty Rx?

MR. BENZA: Objection. The document speaks for itself.

MR. EVERETT: I am just asking for his interpretation.

A. To me, the notes just indicate what their response is to in that specific paragraph, what they are saying.

I mean, as for the context of what he is looking at, the rest of it, I don't know what was said in the discussion in the meeting.

- Q. Are the rates that have been negotiated with Specialty Rx reflected in Empire's fee schedules?
- A. As far as what I know that Specialty Rx is, there is a list of drugs that correspond to that program and if a patient requires those drugs, the patient or the provider would go

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- Q. Does Empire keep a fee schedule as a separate document?
- A. For the drug codes, as I said earlier, it is based off of the AWP and always references AWP, depending on these programs, so it is not specifically in our fee schedule.
- Q. If we turn now to the next page, 13652, first of all, having looked at this document, does it refresh your recollection at all as to whether you attended this meeting?
- A. I still don't recall, looking at it.

  I mean, I would have to go back and check my calendar for the date just to verify if it was.
- Q. Do you recall ever having discussions about non self-injectable drugs that are discussed in this document?
- A. I have had discussions about Specialty Rx with people in my staff and different things like that, but as for the specifics of the other, I have not been involved in setting any change of reimbursement as what they are looking at here.

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	Page 98		Page 100
1	Q. Are reimbursements for	1	have that knowledge.
2	physician-administered drugs in the Empire	2	Q. You don't know whether AWPs vary based
3	system based on J codes?	3	on the NDC code?
4	<ul> <li>A. It does look at the J code, but it</li> </ul>	4	A. Right, since I don't work with it
5	also looks at the corresponding NDC code.	5	every day, I can't tell you that. If I looked
6	<ul> <li>Q. Are there multiple NDC codes that</li> </ul>	6	on the system, I might be able to give you an
7	correspond to individual J codes?	7	answer.
8	<ul> <li>A. I know there's different dosage</li> </ul>	8	Q. Is there an AWP published for each NDC
9	amounts under certain drugs. Offhand, I don't	9	code?
10	remember. I would have to look and see if there	10	A. What I always follow is the drug
11	are separate NDC codes for each dosage amount,	11	topics book is whatever is listed in there,
12	but there could be different dosages they use,	12	there's going to be the drug and the
13	but I can't remember if there is a separate NDC	13	information, that's what it's going to relate
14	code for each dosage.	14	to. That's how we relate that to the provider.
15	Q. Do AWPs vary based on NDCs?	15	I don't get into the specifics of
16	<ul> <li>A. AWPs can vary based on the dosages of</li> </ul>	16	looking up the reimbursement for the pricing of
17	the vials, there's different levels it can be.	17	them, to provide that, so I couldn't tell you.
18	Q. Are there separate NDCs based on the	18	Q. Are the listings in the drug topics
19	packager of the drug?	19	book of AWPs listed by NDC?
20	A. I don't know.	20	MR. HOFFMAN: Objection.
21	Q. How does Empire decide which AWP to	21	Are you asking him his understanding
22	use in reimbursing for physician-administered	22	or are you asking him to speak definitively
	Page 99		Page 101
1	drugs that have assigned to them a J code?	1	on those books?
2	MR. BENZA: Objection.	2	MR. EVERETT: I am asking for his
3	MR. HOFFMAN: Objection.	3	understanding.
4	What do you mean by which AWP is used?	4	A. My understanding I have is ours is
5	MR. BENZA: That is the basis for my	5	based on an Internet system at work and I can go
6	objection as well.	6	in and type in a date, either a J code or NDC

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code and get information when a provider calls me with a question, so my experience in using it is just that system of what I am seeing. I don't have the actual book to look to see if it is different by other ways.

- Q. In the system that Empire uses, you can type in a J code and that will pull up a particular AWP?
- A. If the J code is an active code and it can go in, it will pull up the information. If not, you have to be more specific and indicate the NDC information on it. It all depends on the particular drugs.
- Q. How do you determine the NDC for those products where typing in a J code won't pull up an AWP?

that is --A. I am not well versed in the NDCs, because we usually refer the providers back to the drug topics book when they have questions,

MR. BENZA: Objection. I don't think

so the only time I would specifically go out to look and see if there is a specific code is if somebody questioned a claim and we were

Can you be more specific or --

Do AWPs vary based on NDCs?

specifically looking at it to help them out. Without looking at it there, I can't

tell you if there's different levels for that portion of it, the NDC codes, I would specifically have to look at the system to see.

I don't work with them every day, so I don't

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A. I actually refer that back to the provider's office and ask them to give me a copy of the bill with the NDC code on it. I have no other way to determine that. They give me the actual code to look at and that's what I am following.

Q. On page 13652 the third to last bullet point before committee decisions indicates that therefore most of the claims are currently suspended from AWP pricing.

Do you see that?

A. Yes.

MR. BENZA: I am sorry, where is that?

Okay.

Q. Do you have an understanding of what manual pricing means?

A. Unfortunately, I have never processed claims of Blue Cross, so I can't tell you specifically what they do to process a claim manually, so --

Q. Do you have an understanding generally of what it would mean to manually price claims

1 codes out there.

Q. You have noticed that there are different prices or codes for different dosages; is that correct?

A. Yes.

Q. How does Empire decide what dosage to use in determining its reimbursement for physician-administered drugs?

MR. BENZA: Objection. MR. HOFFMAN: Objection.

Q. You can answer.

A. Usually, from what I have heard from complaints through my coordinators is the provider has to supply an NDC code in addition to the J code when they send it in and that will point them to the correct payment to be paid.

Q. What is the medical cost forum?

A. I actually have not been involved in that, so I honestly couldn't tell you what they do.

Q. Are you aware that there is a group called the medical cost forum in Empire?

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in the Empire system?

A. With this, I mean, just from my own thoughts here now thinking is if there are different doses of it, they would either probably have to contact the provider's office to get more specific information because different dosages could have different reimbursement levels and without having the correct dosage or knowing what that dosage is, they can't pay that claim correctly, so those may kick out to a person to review and either somehow either send the letter back or contact the office for more information.

Q. Why would different dosages have different reimbursement numbers?

MR. BENZA: Objection.

A. I honestly couldn't speak to that because I am not a pharmacist or doctor. I have noticed, looking at the codes, there are different levels, but I am not a medical person, so I couldn't tell you the difference of why one pays more on that. I just see the different

A. Yes, I am. I have heard the name.

Q. Do you know generally what they do?

A. I actually -- I know they have meetings, but I don't know the specifics of their meetings, what the decisions are. I have heard the name, I just don't know what they actually do.

Q. Who is involved in the medical cost forum from Empire?

A. Since I haven't been involved, I don't know. I assume that that would be senior management, but I don't know who that would be, who those people would be.

Q. Why do you assume that that would be senior management?

A. Just that, to me, it is above me still that information, and it is not in my knowledge, has not been told to me, so I assume other people higher up are involved in that meeting.

MR. BENZA: Don't assume. THE WITNESS: Sorry.

Q. Is anyone from provider relations

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1.	Page 106		. Page 108
1	involved in the medical cost forum?	1	A. I think, as I indicated earlier, I
2	A. I don't know.	2	think that was in 2003. I don't have the actual
3	Q. You mentioned previously that Empire	3	time frame.
4	at some point in the late 1990s changed its	4	Q. What products are covered by the
5	reimbursement for physician-administered drugs	5	Specialty Rx contract?
6	to AWP for its HMO products; is that correct?	6	A. If I recall correctly, that's the
7	A. Yes.	7	managed care products that we offer, but I would
8	Q. Did Empire receive any complaints from	8	have to go back and look at the documentation
9	providers when it made that change in pricing	9	just to make sure, to verify that.
10	physician-administered drugs?	10	Q. Does Empire offer any products that
11	A. It's so long ago that I don't recall,	11	
12	I don't recall any complaints that I received or	12	are not managed care products?
13	heard.	13	MR. BENZA: Asked and answered,
14	Q. Did any providers drop out of the	1	objection.
15		14	A. We have some old indemnity products
16	Empire network due to the change in	15	out there that have been out there forever that
1	reimbursement for physician-administered drugs	16	are not managed care.
17	in HMO products?	17	Q. What is the basis for reimbursement in
18	A. I don't recall anything at that time,	18	those products?
19	the providers withdrawing because of that.	19	A. Some of the products are sold, I
20	Q. Mr. Eddy, I am going to hand to you	20	couldn't tell you. There is one product in
21	now a document that's been labeled as Eddy	21	particular upstate called Matrix and that is
22	Deposition Exhibit 4. This is a document	22	based on a percentage of Medicare RBRVS.
		<del> </del>	
	Page 107	}	Page 109
1	bearing the Bates numbers E 28250 through E	1	Q. Are there other indemnity products
2	28261.	2	besides that upstate New York product?
3	Take a minute and look at that	3	A. There are probably some other old ones
4	document.	4	that are small membership numbers, but I don't
5	(Exhibit Eddy 004, documents	5	recall specifically their names.
6	bearing production Nos. E 28250 through E	6	Q. Do you know what the basis for
7	28261, marked for identification, as of this	۱ –	
		7	
8	date.)	l	reimbursement is under those indemnity products?
	date.)	8	reimbursement is under those indemnity products? MR. BENZA: Objection.
8 9	date.)	8 9	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to
8 9 10	date.) Q. Are you familiar with that document? A. No.	8 9 10	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.
8 9 10 11	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts	8 9 10 11	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for
8 9 10 11 12	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers?	8 9 10 11 12	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?
8 9 10 11 12 13	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know	8 9 10 11 12 13	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to  Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so
8 9 10 11 12 13 14	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx.	8 9 10 11 12 13 14	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few
8 9 10 11 12 13 14 15	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx?	8 9 10 11 12 13 14 15	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I
8 9 10 11 12 13 14 15 16	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I	8 9 10 11 12 13 14 15 16	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those
8 9 10 11 12 13 14 15 16 17	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I indicated earlier that deals with handling	8 9 10 11 12 13 14 15 16 17	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those are anymore, we just don't see them that much.
8 9 10 11 12 13 14 15 16 17	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I indicated earlier that deals with handling certain drugs for Empire where the member would	8 9 10 11 12 13 14 15 16 17 18	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those are anymore, we just don't see them that much.  Q. Does the contract with Specialty Rx
8 9 10 11 12 13 14 15 16 17 18	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I indicated earlier that deals with handling certain drugs for Empire where the member would have to go through that vendor to obtain those	8 9 10 11 12 13 14 15 16 17 18	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those are anymore, we just don't see them that much.  Q. Does the contract with Specialty Rx relate to physician-administered drugs?
8 9 10 11 12 13 14 15 16 17 18 19 20	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I indicated earlier that deals with handling certain drugs for Empire where the member would have to go through that vendor to obtain those drugs.	8 9 10 11 12 13 14 15 16 17 18 19 20	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those are anymore, we just don't see them that much.  Q. Does the contract with Specialty Rx relate to physician-administered drugs?  A. The contract with Specialty Rx relates
8 9 10 11 12 13 14 15 16 17 18 19 20 21	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I indicated earlier that deals with handling certain drugs for Empire where the member would have to go through that vendor to obtain those drugs. Q. When did Empire start working with	8 9 10 11 12 13 14 15 16 17 18 19 20 21	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those are anymore, we just don't see them that much.  Q. Does the contract with Specialty Rx relate to physician-administered drugs?  A. The contract with Specialty Rx relates to a list of drugs that's sent out with their
8 9 10 11 12 13 14 15 16 17 18 19 20	date.) Q. Are you familiar with that document? A. No. Q. Was Empire entered into any contracts with specialty pharmacy providers? A. The only information on that I know would be Specialty Rx. Q. What is Specialty Rx? A. That's the drug company that I indicated earlier that deals with handling certain drugs for Empire where the member would have to go through that vendor to obtain those drugs.	8 9 10 11 12 13 14 15 16 17 18 19 20	reimbursement is under those indemnity products?  MR. BENZA: Objection.  A. I can only speak specifically as to Matrix, what the reimbursement is for that.  Q. You don't know what the basis is for reimbursement of the other indemnity products?  A. The other ones have been out there so long and are so old, we there probably very few or there isn't anybody on those anymore. I couldn't tell you what the specifics on those are anymore, we just don't see them that much.  Q. Does the contract with Specialty Rx relate to physician-administered drugs?  A. The contract with Specialty Rx relates

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Page 110 Page 112 1 Q. What drugs? 1 be handled by our pharmacy department. 2 I don't know the specifics of what it 2 Q. What changed when Empire began to use 3 would have been. The mailing sent to the 3 Specialty Rx? 4 providers would have told them specifically 4 MR. BENZA: Objection. 5 which drugs had to be Specialty Rx. 5 A. I honestly don't know what their 6 Are all of the drugs that are part of 6 reason, their decision was in that change. 7 the Specialty Rx list administered by physicians 7 Q. I am not asking why they changed. I 8 in their offices? 8 am just asking mechanically what changed. 9 MR. BENZA: Objection. 9 MR. BENZA: Objection. 10 I honestly couldn't tell you that 10 MR. HOFFMAN: Same objection. because I don't know where the physician would 11 11 Α. I still don't know what they did to 12 utilize the drugs, if they utilized them in 12 that. their office or elsewhere. I mean, there was 13 13 Q. You indicated that a mailing was sent 14 information listed on the mailing, but as for 14 out to physicians after Empire entered into a 15 the provider treating his patient, that's their 15 contract with Specialty Rx; is that correct? decision where he sees the patient. 16 16 A. Yes. Are they all physician-administered 17 Q. What sort of information did that 17 Q. 18 drugs? 18 mailing provide to physicians? 19 A. Without looking at the names, knowing A. It gave them an overview of the 19 what they were, I couldn't tell you if they were 20 20 Specialty Rx program, a list of drugs, and it 21 all physician-administered drugs or not. I am 21 also gave them a document that they could fill 22 not a physician so I wouldn't recall all that. 22 out to either be faxed in or gave them -- I Page 111 Page 113 Q. Turn to page E 28255 and look at the 1 1 think the protocol was to call in and get list that runs from page E 28255 through E 2 2 approval for those drugs. 3 Q. What is the Specialty Rx program? 28259. 3 4 Are the drugs listed on those pages 4 It's a program with a vendor that 5 the drugs that are part of the Specialty Rx 5 handles providing drugs that have been 6 program? 6 identified, certain drugs that have been 7 A. I do not know. Without looking at the 7 identified, this vendor is the vendor that 8 two and comparing, I couldn't tell you. 8 supplies them to providers or members. 9 O. What would you compare them to? 9 Q. How is that drug provided to the I would have to look at the mailing 10 10 providers or members? that was sent out to the providers with regard 11 11 A. Once the provider fills out the form 12 to Specialty Rx to see if they were the same 12 and completes it, based on that information, 13 drugs. 13 either the drug is forwarded to the patient or 14 You are only familiar with the mailing Q. 14 the physician. 15 provided to providers? 15 Q. Forwarded by --Yes. This is not specific to my 16 16 Α. Specialty Rx. department, this document. 17 17 Q. Prior to the time that Empire had the Q. Which department would have the 18 18 contract with Specialty Rx, were drugs provided responsibility for negotiating a contract 19 19 to providers or members of Empire's network by a relating to physician-administered drugs with a 20 20 specialty pharmacy? 21 specialty pharmacy? MR. BENZA: Objection. 21

A. I do not know of anything in place. I

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This contract here would most likely

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Page 114 Page 116 don't know if there was because I am not on the 1 1 you involved in controlling costs? 2 pharmacy side to tell if there was something in 2 Α. No, I was not. 3 place, but as far as I know, I don't recall 3 Did Empire believe that providers were 4 anything other than Specialty Rx. 4 earning a margin on drugs that they dispensed to 5 Do you know why Empire decided to -5 Empire's beneficiaries? 6 enter into a contract with Specialty Rx? 6 MR. BENZA: Objection. 7 No, I do not. A. 7 MR. HOFFMAN: Objection. 8 Did Empire solicit bids from specialty 8 A. I actually don't have any knowledge of pharmacies other than Specialty Rx before 9 9 that, I couldn't tell you. 10 entering into the Specialty Rx contract? 10 O. Other than the negotiations that you 11 Α. I don't know. had with individual provider groups about 11 12 O. Does Specialty Rx provide to providers 12 particular changes to the fee schedule, do you 13 in Empire's network any supplies other than the 13 have any responsibilities for setting Empire's 14 actual drugs? 14 reimbursement to providers? 15 A. I don't know. 15 A. I don't have any responsibilities with 16 Does Specialty Rx provide to Empire 16 respect to reimbursement. any services other than the provision of drugs? 17 17 Q. Do you have any responsibilities 18 MR. BENZA: Objection. 18 associated with the reimbursement to physicians? Again, I don't know either. 19 Α. 19 A. I may see a recommendation of what 20 Does Empire have any preference as to they are looking at to present, but I have no --20 other than seeing what they are looking at, I whether drugs are administered in a hospital 21 21 22 versus in a physician's offices? 22 have no piece of making that recommendation. Page 115 Page 117 MR. HOFFMAN: Objection. 1 1 0. Who does that? 2 I don't know of any preference that 2 In our department, we are split up, 3 they would have. 3 each of us handle different avenues. One of my 4 To your knowledge, is it more 4 peers may be responsible to looking at the fee 5 5

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- expensive to Empire to have drugs dispensed to Empire's members in a hospital than in a physician's office?
- Since I don't deal with the hospital contracting piece, I don't have any idea what the reimbursement would be there, so I really couldn't tell you if it would be higher or lower.
- In your job as regional director of Q. provider relations, do you do anything to try to control Empire's costs of doing business? MR. BENZA: Objection.

MR. HOFFMAN: Objection.

- A. As regional manager for provider contracting, I don't have anything to do with the costs, controlling the costs, I am not involved in any way.
  - In any of your previous positions were

schedules and making recommendations to management, but I am not involved with that.

- By your other peers, you mean the other regional directors?
  - The other regional managers.
- In your meetings with the other regional managers, have you discussed the Empire fee schedules?
  - A. Yes, we have.
- Q. Have you discussed Empire's policies for reimbursing physicians?
- A. We've mainly discussed the fee schedules concerns that we hear from our provider network, that's what we've discussed.
- Q. Is it just a free-ranging discussion of provider complaints?

MR. HOFFMAN: Objection.

A. In most cases, it is regarding, we are

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Page 118 Page 120 hearing questions from the providers in our 1 1 Q. In your negotiations, do you try to 2 community. That's pretty much what we base our 2 figure out providers' costs in determining 3 discussions on, is what we are hearing coming 3 whether to offer reimbursement? 4 4 A. As I indicated earlier, mainly what we 5 5 Q. Do you make decisions about try to figure out is what their current cost is 6 reimbursement rates from physicians at those 6 and what the future cost to be of the 7 meetings of regional managers? 7 negotiation for the providers and that's what we 8 We have not. Α. 8 do in the process. 9 Do you make recommendations about 9 Q. What do you do to determine their reimbursement levels based on the discussions 10 10 current costs? 11 that are held at meetings of regional managers? 11 A. We look at their claims volume for a 12 MR. HOFFMAN: Objection. 12 particular period of time and compare that to 13 Recommendations to whom? Oral 13 the current fee schedule and then any change 14 over that reimbursement would be the change the recommendations, written recommendations? 14 15 MR. EVERETT: I appreciate that. 15 office is requesting that we are looking to 16 Q. You can answer the question. 16 negotiate. Currently I am not involved with the 17 17 Q. By provider costs, I mean the costs 18 recommendations, so I have not had an 18 that are paid by the provider for overhead, for 19 opportunity yet to make a decision like that. 19 services, for products --20 Is that something that would be 20 A. No. 21 discussed in the meetings with regional 21 MR. BENZA: Let him ask the question. 22 managers? 22 THE WITNESS: Sorry. Page 119 Page 121 1 1

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MR. BENZA: Objection.

- It could be, it could be a topic. A.
- How do you know that it could be a Q. topic?
- If we have a meeting and one of my counterparts brings that topic up in a meeting, it could be discussed at the meeting, I mean, if they discuss it as an option that might be happening. Right now we haven't had that discussion, so I am not saying it would never happen, but it is something that could happen.
- Do you have agendas for those Q. meetings?
  - Α. We have not.
- Does Empire try to figure out providers' costs in setting reimbursement levels for providers?

MR. BENZA: Objection.

A. I haven't been involved in that, so I couldn't tell you if they do that or not. I mean, other than my negotiations, I haven't been involved in any other piece of that.

Q. Do you try to figure out those provider costs --

MR. EVERETT: Strike that.

- Q. Have you tried to figure out those provider costs in your negotiations with providers about fee schedules?
- No, we have not. I wouldn't have knowledge of all the costs, what they are. We haven't discussed that.
- Q. And you are able to reach some agreement with providers without knowing their costs?

MR. BENZA: Objection.

- A. So far, in the majority of the cases, as I said earlier, the exceptions we have been able to come up with a mutually-agreed upon price in the negotiation.
- Q. And those prices have been agreeable to Empire?
  - Yes, to both parties. Α.
- Is Empire a Medicare carrier? Q.
  - In what terms are you looking at as a Α.

31 (Pages 118 to 121)

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Medicare carrier?

- Q. Does Empire administer any Medicare products?
- A. We have the senior plan HMO and we also are available as a secondary program that members can pick up in addition to Medicare.
  - Q. What is the senior plan?
- A. The senior plan, it's an HMO program that is offered in, I want to say the lower eight or nine counties around New York City, and those members would choose a primary care physician to manage their care and then they would be able to see any doctor in the HMO network without a referral. Usually the members would have a copayment on their ID card that they would have to pay the primary care physician.
- Q. Is that plan a Medicare Plus Choice plan?
- A. I am not familiar with it because it's not in my territory, it's only down here, so since it is not in my territory, I don't look

1 Can you be more specific?

- Q. Does Empire receive information from the centers for Medicare and Medicaid services?

  MR. BENZA: Objection.
- A. Again, I don't know. There is a specific area that deals with the senior plan in the company, I mean, that deals with managing of the program, so I don't know what they receive, what they get in that aspect of it, so I really can't answer that for you.
- Q. Do your duties have anything to do with Medicare?
- A. With senior plan, no. Medicare secondary, sometimes we get those, there's a lot of patients that have secondary Medicare.
  - Q. What is Medicare secondary?
- A. Usually it is a supplemental policy that the member purchases from Empire Blue Cross and they have a deductible to be met, and then what happens is when Medicare does not pay the 20 percent, the 20 percent that is not covered rolls over to Empire. We will then process the

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- through all of the information, so I am not 100 percent sure if it is. Since upstate we can't offer it, I am not versed in the whole program, what it is.
- Q. Does Empire have separate negotiations with providers about reimbursement for its senior plan?
- A. Senior plan, as far as I know, is reimbursed the same as the other HMO products, there is no different reimbursement.
- Q. Does the senior plan cover physician-administered drugs?
- A. I don't know the actual benefits of the program, so I really can't give you a definite answer on that. It's an HMO program, but I don't know the actual benefits on the program.
- Q. Does Empire receive circulars from the centers for Medicaid and Medicare services?

  MR. BENZA: Objection to circulars.
- A. More specific can you tell me? I am not sure if we do receive those.

claim and pay that according to that plan. We would pay 80 percent, the member has a 20 percent responsibility or they could have a deductible. It is all what their benefit is at that time, what they have met.

Q. If you combine the member's copay and the payments made by Empire as part of this Medicare secondary program, is the full amount of the leftover Medicare payment paid?

MR. BENZA: Objection. MR. HOFFMAN: Objection.

- A. It could vary and that is a hard question to answer, because depending on the service rendered, I mean, is it something that Medicare covers or not, I mean, and the other aspect, when you look at the deductibles, the coinsurance and things, there's a lot of factors in there that it may not add up, so --
- Q. For some services Medicare requires beneficiaries to make a 20 percent copayment. Are you aware of that?
  - A. Yes, I am.

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Q. Does the -- in the cases where Medicare requires the beneficiaries to make a 20 percent copayment, does Empire's secondary Medicare coverage apply to pay for any of those copayments?

MR. BENZA: Objection. MR. HOFFMAN: Objection.

A. The coverage will most likely be based on the member's benefit, the member's contract, and that will depend what gets paid, the particular groups, I mean, whatever their policy is.

To answer that, it is not -- I mean, you really can't tell without looking, there isn't a definite answer.

Q. Is the Medicare copay one of the things that's covered by the secondary Medicare policies offered by Empire?

MR. BENZA: Objection.

A. Again, it's a coinsurance for Medicare that crosses over and the member could still be responsible for a portion of that, and without

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Again, it's the same thing back again.

- I really can't give you a definite, a specific.
- Q. What are the factors that play into that?
- A. If the member's deductible has been met, the policies or services that are being billed. There are lots of things that come into effect when a claim comes across that may not always -- when you think about it, yes, it may pay, no, it may not pay, and again, it is not getting back -- there are lots of factors that could influence the way, if it could do what you are asking it to do.
- Q. Let's assume a situation where the Medicare deductible has been completely paid, the service is covered by Medicare, there is a 20 percent copayment. The member has a policy with Empire for a secondary Medicare coverage.

In that circumstance, would Empire pay a portion of the copayment?

MR. BENZA: Objection. MR. HOFFMAN: Objection.

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seeing a claim, an actual claim process, there is not a definite answer I can tell you yes, it would cover it all the way or not all the way.

- Q. I am not asking you if it is covered all the way or not covered all the way, just whether it is in any cases covered at all.
- A. That 20 percent coinsurance, when it crosses over, could be covered and paid. I mean, without seeing the actual patient and that information, what was billed, I couldn't tell you that it's always going to happen that way.
  - Q. What do you mean by --
- A. Something may come over, they may still have a deductible they owe, so we wouldn't make any payment, but the patient would be responsible. So, I mean, not knowing all of the factors, there is not really a definite answer that I can tell you yes we would pay or Empire wouldn't pay in those cases.
- Q. That is not my question. The question is whether they would ever pay.

MR. BENZA: Objection.

A. Again, it is specific. We could pay a portion of that, they could be responsible. I actually don't know without seeing the claim.

Q. Is the secondary Medicare coverage offered by Empire an indemnity program?

MR. HOFFMAN: Objection.

A. It does meet the criteria of an indemnity program because the member, in essence, can see whoever they want to see, they are not restricted for referrals or stuff like that, so technically, you could say yes, it could be considered an indemnity program.

Q. Are the terms of Empire's reimbursement to providers for its secondary Medicare coverage determined by reference to Empire's fee schedules?

MR. BENZA: Objection.

A. Claims for patients with secondary is referenced back to what Medicare approves. When it rolls across to us, we can pay up to the Medicare approved amount, depending upon the services of the contractors, a lot of factors,

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division?

practice?

He is in charge of the managed care

area, but I don't know what his actual title is.

Q. Did Dr. Sokolow ever have a clinical

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	Page 130		. Page 132
1	but we look at the Medicare approved amount on	1	MR. BENZA: Objection.
2	our fee schedule.	2	A. I don't know.
3	Q. You indicated that you can pay up to	3	Q. Do you know if Dr. Wolinsky ever had a
4	the Medicare amount.	4	clinical practice?
5	In what cases would Empire pay less	5	MR. BENZA: Objection.
6	than the Medicare allotment?	6	A. I don't know either.
7	<ul> <li>A. If for some reason a claim came across</li> </ul>	7	MR. EVERETT: What is the basis for
8	that we did not make any payment, the patient	8	that objection?
9	had the responsibility, we, in essence, did not	9	MR. BENZA: You are going to have
10	make any payment, the member is paying the	10	Dr. Wolinsky here.
11	difference up to that, so the member is going to	11	MR. EVERETT: That doesn't make the
12	get billed by the provider up to that Medicare	12	question objectionable to him.
13	amount, it is based on what their benefit is	13	MR. BENZA: Also, you know, lack of
14	with us on the claim, if we pay that amount or	14	foundation.
15	not.	15	It's okay, he can answer. I didn't
16	MR. BENZA: Could we take five?	16	instruct him not to answer.
17	MR. EVERETT: Let's go off the record.	17	Q. You testified earlier that you
18	(Recess taken.)	18	believed AWP referred to the prices paid by
19	BY MR. EVERETT:	19	providers to purchase drugs from manufacturers;
20	Q. Mr. Eddy, does Empire employ any	20	is that correct?
21	physicians?	21	A. I think the word that I probably I
22	<ul> <li>A. We have medical directors on staff.</li> </ul>	22	think I said earlier was AWP is the price that
	Page 131		2 122
1	Q. Are there any physicians in the	1	Page 133 the manufacturer sets for the cost of the drug.
2	provider contracting division?	2	It's not the price it's what the manufacturer
3	A. In what context are you looking, in	3	sets the price as, I think is what I said.
4	our department, I mean, or more specific or	4	Q. How is that different from the price
5	Q. Just whether there are any physicians	5	that's paid by the provider?
6	in the provider contracting department.	6	· · · · ·
7	A. The only one that I there is	7	A. The provider has to pay what the manufacturer sets, so depending upon how you
8	Dr. Wolinsky who does medical policy, and I	8	
9	don't know where he rates, which department he	9	look at it, I mean, in my context, I just said
10	is actually linked to for you, and then the I	10	what the manufacturer set. As far as I know,
11	can't think of what his title is, but there is	11	the provider can't say I am only going to pay
12	Dr. Sokolow who is the head of our division.	12	you this amount of money, they have to pay what the manufacturer says.
13	Other than that, I don't know of any other	13	Q. Do you believe that there is any
14	physicians. I just don't know where	14	
15	Dr. Wolinsky fits in, if he is in another area	15	difference in terms of percentage between AWP
16	or what.	16	and the prices that providers pay?
17	Q. Dr. Sokolow is the head of what	17	A. To me, it should be the same, as far as I know.
10	division?	1/	Q2 T VIIOAA*

34 (Pages 130 to 133)

MR. EVERETT: Mr. Eddy, I have no

Are there any questions from any of

the other defense counsel on the phone?

MS. KILLOREN: I have nothing.

further questions for you right now.

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MS. SCHLESSLER: I have nothing.  MR. HOFFMAN: Plaintiffs' counsel will have some questions.  If we could, can we take a five-minute break, we will come back?  MR. BENZA: Fine with us.  MR. HOFFMAN: Okay.  (Recess taken.)  EXAMINATION BY  MR. HOFFMAN  Q. Good morning, Mr. Eddy. I am Allan Hoffman, attorney for the plaintiffs.  A. Good afternoon.  Q. I just had some questions concerning your earlier testimony, some follow-up questions.  First, you testified earlier that the original fee schedule that was set up in 1994 for Empire was at 125 percent of Medicare. Do you recall that?  A. Yes, I do. Q. When you said Medicare in that		Page 134
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20 Do you recall that? 21 A. Yes, I do.	19	
·	20	· · · · · · · · · · · · · · · · · · ·
22 Q. When you said Medicare in that	21	A. Yes, I do.
	22	•

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to set that. I can't speak specifically to how

Medicare creates their schedule.

O. You spoke about contracts that were.

Q. You spoke about contracts that were, that referenced managed care, the managed care fee schedule.

Do you recall that?

- A. I remember speaking about the managed care contracts, yes.
- Q. You had said that it doesn't specifically reference AWP, but it is AWP based in the fee schedule; is that right?

MR. EVERETT: Objection to the form.

- A. The managed care agreement references in a section of it the managed care fee schedule as the reimbursement to a provider. It does not have any mention in that document about AWP at all, it just references straight managed care fee schedule.
- Q. But the fee schedule has always been AWP based; is that correct?
- A. Yes. As far as I recall, from when I have been in the department until now, it's

Page 135

- context, were you talking about the Medicare part B fee schedule?
  - A. We base our fee schedule off of Medicare RBRVS.
    - Q. Can you describe that?
- A. Medicare has reimbursement for physicians and they have a relatively based relative value system they use to calculate a reimbursement price and we use that value they calculate as a basis for our fee schedule.
  - Q. Is that an AWP-based system?
- A. I would say it's probably not. I mean, Medicare comes through some type of -- I don't know what their mechanism is for creating their fee schedule, but most everybody bases their fees in some form or way off of Medicare.
- Q. Is it possible Medicare, that the Medicare system is an AWP-based system and you are just not sure?
- A. AWP-based, my understanding is that is a price set by the manufacturer. Medicare sets its price, but I don't know what format they use

- always been AWP-based, that is correct.
- Q. Has it always been the contract that was in place or is there another type of contract that preceded that?
- A. Since I have been in the department, it's always been AWP-based. I don't have any other knowledge that it wasn't based off of that.
- Q. And the fact that it references managed care fee schedule, did the contracts before that reference AWP specifically, do you know?
- A. I don't recall anything in specific contracts.
- Q. The drugs that are purchased through Specialty Rx you spoke about earlier, do you recall that?
  - A. Yes.
- Q. Those drugs are purchased based on an AWP-based formula; isn't that correct?

MR. EVERETT: Objection to form.

A. I don't know the specifics of the

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	•	Γ
1	Page 138 pricing behind Specialty Rx and how that is set	
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3	up. I know of the program and the protocols of	
4	how the provider or the member have to go about	
	obtaining the drugs, but I don't know	
5	specifically the reimbursement methodology	
6	beyond that.	
7	Q. Would you look at Exhibit 4, what was	ĺ
8	marked as Exhibit 4 earlier.	
9	A. Yes.	
10	Q. Turning to Exhibit 1	
11	MR. EVERETT: Exhibit 1?	
12	Q. Turn to Exhibit 1 within that	
13	contract, the drug addendum.	1
14	A. Yes.	
15	Q. Do you see that has ingredient costs,	
16	AWP discount.	
17	A. I see that on the document.	
18	Q. Does that refresh your recollection as	
19	to whether or not this contract is reimbursed in	
20	an AWP-based system?	
21	A. This contract is specific to the	
22	pharmacy department, it's not my department, so	
	Page 139	_
1	I don't have knowledge of what they did when	

Page 140 service and he is nonparticipating, the fees, the service would be looked at according to the usual and customary fee schedule and reimbursed that way.

- Q. When it is not based on usual and customary fee schedule, what is that based on?
- 7 A. It's based on if it is a managed care 8 account, it is based on a managed care fee 9 schedule.
  - Q. Which is AWP-based; is that correct?
- 11 A. Yes.
  - Q. What is Empire seeking to cover when it reimburses physicians based on AWP?
  - A. Could you clarify that? I am not sure I understand what you are looking for.
  - Q. When they set up the system to cover based on AWP, what is it they are seeking to cover for the provider?

MR. BENZA: Objection to it. It what? MR. HOFFMAN: I am sorry, who made that objection?

on't have knowledge of what they did when they wrote that, so I really couldn't tell you the specifics of how that works.

- You don't know one way or the other?
- No. I would leave that to them to provide that answer. I don't have the definite answer on that.
- Is it your understanding that other than when applying a usual or customary amount that the reimbursement for drugs under the Empire plan's providers are AWP-based?
- The usual and customary amount I referenced earlier I referenced specifically to providers and medical services.

As for the drug services and reimbursement, I am not involved in the actual pricing of those drugs, so I couldn't tell you the usual and customary effect of the drugs, only the provider piece of the business.

- How about on the services side? Q.
- On the services side, for a provider if he is billing for an office visit or another

MR. BENZA: I did. You said it, and I am just wondering what the it is that you reference there.

- Q. I don't know exactly what I said. What is Empire seeking to cover in reimbursing physicians based on AWP? Do you understand that question?
- A. It's my understanding that AWP is the price that the doctor is purchasing the drug for, it's what he is paying for the drug, so my understanding of that is we are reimbursing the provider for what he's spent on the drug.
  - Q. Okay.

Does Empire view its reimbursement rate for physician-administered drugs as an opportunity for manufacturers to mark up the cost of drugs?

MR. EVERETT: Objection.

A. I can't really answer that because I don't really know. I have always -- I always have thought that the AWP is the actual price, so I don't have any knowledge of that.

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36 (Pages 138 to 141)

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October 6, 2004

	ACV TORY IT			
	Page 142		Page 144	
1	Q. Right. But my question is, does	1	I was just asking whether Empire would	
2	Empire choose to reimburse drugs does it	2	prefer a noninflated AWP benchmark as opposed to	
3	choose its rate for reimbursement with the	3	learning that the AWP is an inflated benchmark	
4	intention of it being an inflated cost of a drug	4	and is not tied to prices or an average of	
5	or inflated AWP?	5	prices.	
6	MR. EVERETT: Objection.	6	MR. EVERETT: Objection.	
7	A. I have no knowledge of the inflated	7	A. My only knowledge of the whole topic	
8	AWP, so I really can't answer that.	8		
9	Q. Let me ask that another way.	9	is what I read in the complaint, so I really	
10	Is it important for Empire that AWP	10	can't provide an adequate answer because I have	
11	prices be as accurate as possible?	11	not done any research into that information,	
12	•	1	even to review it to see if there is an issue	
13	MR. EVERETT: Objection, foundation.	12	there, so I don't feel I don't have a	
	A. I have always thought the AWP price	13	decision that I could say, provide you with an	
14	was the price that was the accurate price.	14	answer.	
15	Q. Right. Is that important to Empire	15	Q. Let me ask you this: Would Empire be	
16	that it be the accurate price?	16	interested in negotiating prices from a	
17	MR. EVERETT: Same objection.	17	benchmark that is as accurate as possible?	
18	A. I would say yes, it would be important	18	MR. EVERETT: Objection.	
19	if it's the price.	19	What do you mean by accurate?	
20	Q. Why is that?	20	A. Could you be more specific?	
21	A. Because I want to make sure that I'm	21	<ul><li>Q. Well, when you go about setting</li></ul>	
22	reimbursing my providers fairly for a service.	22	reimbursement rates and you said that is an	
		-		
	Page 143		Page 145	
1	Q. Would knowing that a drug's AWP was	1	AWP-based system, isn't it important to Empire	
2	Q. Would knowing that a drug's AWP was substantially higher than what the physician is	2	AWP-based system, isn't it important to Empire that the AWP benchmark be accurate?	
2 3	Q. Would knowing that a drug's AWP was substantially higher than what the physician is paying for the drug affect the amount Empire	2	AWP-based system, isn't it important to Empire that the AWP benchmark be accurate?  MR. EVERETT: Objection.	
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Q.

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	Page 146		Page 148
1	MR. BENZA: That's what he was asking	1	for brand drugs, it would be an AWP-based
2	you.	2	payment?
3	Q. Okay.	3	MR. EVERETT: Objection.
4	A. I want it to be accurate, I mean, I	4	A. We have a very large provider network,
5	want it to be accurate, but right now, just with	5	so, yes, it would be paid under the AWP.
6	what my knowledge is, I have no belief that AWP	6	Q. Now, you were talking earlier about
7	isn't accurate. So I don't know that other than	7	alternative fee schedules that are negotiated
8	what I have seen and heard in the complaint.	8	with practices, with provider practices. You
9	Q. I am not asking you what your	9	had said you negotiated three that you are aware
10	knowledge is. I am just asking whether that is	10	of alternative full fee schedules and less than
11	an important factor for you and your answer was	11	10 partial fee schedules.
12	yes?	12	Do you recall that?
13	A. Yes.	13	A. Yes, I do.
14	Q. You spoke earlier about certain J code	14	Q. Okay. And just to put it in
15	drugs and I just want to clarify for my	15	perspective, how many provider practice
16	understanding, did the J code drugs include AWP	16	contracts have you negotiated that did not
17	drug cost and an administration fee?	17	involve alternative fee schedules, can you
18	<ul> <li>A. Administration fees can be paid on the</li> </ul>	18	approximate that?
19	drugs. I couldn't tell you specifically which	19	A. I would probably say overall, I mean,
20	drugs it is or is not, I mean, that would	20	85 at least 85 percent to 95 percent of my
21	probably look at policy to see if there were a	21	providers are on standard fee schedules.
22	decision not to allow administration for certain	22	Q. Has that always been the case?
	Page 147		Page 149
1	drugs, but if it is allowed, we could pay a J	1	A. Yes.
2	code and a corresponding admin fee to the	2	Q. The senior plan you referred to, is
3	provider.	3	that also an AWP-based reimbursement for the
4	Q. Is the drug cost itemized in those	4	drugs on that plan?
5	circumstances?	5	A. I don't know specifically since I
6	A. When the provider bills on those	6	don't deal with it up in my territory, I don't
7	claims, he would bill for the drug with the J	7	know the specifics of that program.
8	code and include the NDC and then bill the admin	8	Q. So you don't know either way?
9	cost additionally.	9	A. It's an HMO-based program, but I am
10	Q. Okay. So you would view it to	10	not a definite, I don't have a definite answer.
11	determine what the AWP cost was in that case,	11	Q. Who would know the answer to that?
12	separate from the administration fee?	12	A. We would probably have to talk to
13	A. Yeah, you would have to go back over a	13	somebody that is in that area. I mean, I would
14	claim and look at a claim and actually see and	14	say I would more lean to yes, it is an
15	identify the claims, but they are two different	15	HMO-based reimbursement, but I am not 100
16	lines, the doctor has to bill separately.	16	percent sure on that.
17	Q. Returning back to the U&C in the	17	Q. Let me ask you one last question.
18	medical service environment, would you agree	18	Would Empire want to know if AWPs were
19	that U&C is not frequently used as a basis for	19	inflated?
20	payment in those settings?	20	MR. EVERETT: Objection.
21	A. Yes.	21	MR. BENZA: That's a yes or no.
22	O If it is not a 110 C basis for normant	ไวา	A Tanadal services

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A. I would say yes.

If it is not a U&C basis for payment

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	Page 150		Page 152
1	Q. Why is that?	1	A. If the drug, as you stated, comes in
2	<ul><li>A. If the pricing was if we were</li></ul>	2	from a non-par provider, it looks at the U&C.
3	paying more than we should have, I would say, as	3	If it is a par provider, it would pay according
4	a company, we would want to know that.	4	to our fee schedules again. It looks at our fee
5	Q. Why is that?	5	schedules and then if it is a drug, it would go
6	A. Because the price that we are going	6	out to the AWP and process according to that.
7	by, the benchmark, the AWP then wouldn't be	7	Q. If the provider billed Empire less
8	correct, so that would be something that we	8	than the AWP-based price that Empire was willing
9	would probably want to look into.	9	to pay, would Empire pay the billed charge?
10	Q. Would that knowledge be used in	10	A. Yes.
11	determining reimbursement rates by Empire?	11	
12	A. It could be.	12	MR. EVERETT: I don't have any other
13	MR. HOFFMAN: Those are all of the	I	questions.
14		13	I think we are done.
ľ	questions that I have.	14	BY MR. HOFFMAN:
15	MR. EVERETT: I just have a couple of	15	Q. Are you aware of an instance where
16	questions to clarify a couple of things you	16	that's occurred?
17	just said.	17	A. I have not seen an instance where that
18	BY MR. EVERETT:	18	occurred, but if the providers bill less than
19	Q. Just to be clear, Empire doesn't	19	our fee schedule, we will pay them as what they
20	reimburse for any medical services or procedures	20	bill us.
21	based on AWP, does it?	21	Q. You are unaware of that ever
22	A. No. The medical services are based on	22	occurring, though; is that correct?
	——————————————————————————————————————		
1	Page 151 our fee schedule.	۱ .	Page 153
2	Q. I know you testified about this	1	A. I have not seen it occur.
3	previously, but is there a document that is the	2	MR. HOFFMAN: Okay.
4	managed care fee schedule?	3	Do you have any further questions,
	A. There is not an actual document. It's	4	Clay?
5		5	MR. EVERETT: No, I don't.
6	actually, to print every code off you would have	6	MR. BENZA: Thank you all very much.
7	huge piles of paper. It is actually on our	7	(Time noted: 4:04 p.m.)
8	system, we have to pull down codes as doctors	8	
9	request them.	9	
10	Q. Does that system make any direct	10	
11			1
	reference to AWP?	11	
12	A. When a claim comes in, I don't know	12	
12 13	A. When a claim comes in, I don't know how it truly processes on the system, how it	12 13	
12 13 14	A. When a claim comes in, I don't know how it truly processes on the system, how it gets that price. It is somehow directed over to	12 13 14	
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